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TOWN OF BURLINGTON

Meeting Minutes

DEPT./BOARD: Board of Selectmen
Water Billing Subcommittee Meeting

DATE: March 5, 2021
Friday

TIME: 10:00 a.m.

PLACE: Cisco Webex Meeting

MINUTES

Present: Water Subcommittee: Chairman Joe Morandi, Selectman Mike Runyan

Discussion: Water billing

A request was received from a Burlington resident seeking to appeal their water/sewer bills (billed July-Dec).

The complainant believes they were over charged on their sewer bill for their irrigation system. They had an irrigation system installed by a licensed plumber with backflow as required by the town. Complainant said they were left unaware of the need for a second meter to register just the irrigation.

Mr. Sanchez sent a letter to the Board explaining:

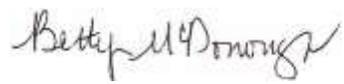
- July 2019: The department issued a town-wide water ban violation;
- September 2019: Homeowner applied for and was granted a new lawn watering exemption;
- December 2019: The department issued a water and sewer bill;
- January 2020: Homeowner contacted the department about a high water/sewer bill. He was sent information about a second meter;
- March 5, 2020: Homeowner appealed the December 2019 water and sewer bill;
- March 6, 2020: A response was sent to the homeowner stating that they should request a hearing for an appeal with the Board of Selectmen;
- September 2020: Homeowner applied for and was granted a new lawn watering exemption;
- December 2020: The department issued a water and sewer bill;
- January 29, 2021: Homeowner emailed DPW that because of COVID he was unable to install a 2nd meter for irrigation and therefore a high water and sewer bill was received;
- January 29, 2021: The department advised the homeowner that since water use is not essential, that no accommodations were being made for outdoor water use during 2020.

On February 8, 2021 the homeowner wrote to the Selectmen's office requesting an appeal on his water bills. Chairman Morandi and Selectman Runyan reviewed this information and the water bills and the circumstances involved in the request, and it was agreed that an abatement on this request could not be approved.

BOARD OF SELECTMEN:

JOSEPH MORANDI, CHAIRMAN ♦ JAMES TIGGES, VICE-CHAIRMAN ♦ ROBERT HOGAN ♦ MICHAEL RUNYAN ♦ NICHOLAS PRIEST

Submitted by,

A handwritten signature in cursive script that reads "Betty McDonough".

Betty McDonough
Recording Clerk