

**Press Release – Burlington Department of Public Works**

The Burlington DPW Water & Sewer Billing division, in collaboration with the IT Department, has designed a new Water & Sewer bill for our Residential and Commercial customers. This new design is more user-friendly and offers information on the bill that our water customers have been asking for.

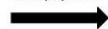
From Previous Charges, Bill Rates, to a history of usage information, we believe the new bill format is an exciting update and very informative for our customer.

If there are any questions please feel free to contact the DPW at 781-270-1675.

**YOUR NEW WATER BILL**  
**WE'VE UPDATED OUR BILL LAYOUT** to be more user-friendly.  
 Tips for understanding your bill can be found below

**PAYMENT VOUCHER**

-Detach and send with payment



**Town of Burlington**  
 Department of Public Works  
 25 Center Street, Burlington, MA  
 (781) 270-1675

**Residential Water and Sewer**  
 REMIT PORTION  
Please attach your bill payment to your check and include this portion if you are paying by check. Payment should be made to: Town of Burlington, P.O. Box 94, Burlington, MA 01803

Customer: JOHN DOE	Service Address: 123 MAIN ST
Bill Number: 88371	Account Number: 110500
Bill Date: 06/01/2017	Due Date: 07/01/2017
Customer Number: 110500	Amount Due: \$376.78
Late Fees: .00	Amount Paid: \$

JOHN DOE  
 123 MAIN ST  
 BURLINGTON MA 01803

04846042037200046373800000376780

X: Detach and return the portion above with your payment X:

**Town of Burlington**  
 Department of Public Works  
 25 Center Street, Burlington, MA  
 (781) 270-1675

**Residential Water and Sewer**  
 Customer Copy  
Keep this portion for your records

**BILL IS DUE UPON RECEIPT**

Bill Number: 88371	Amount Past Due: 201.12	Acct. #	Account Number: 110500
Bill Date: 06/01/2017	Current Charges: 463.59	Service Address	123 MAIN ST
Due Date: 07/01/2017	Amount Due: \$376.78	Previous Balance	201.12

**Account Summary**

Previous Balance	201.12
Late Fees	.00
Adjustments	.00
Payments	.00
Unpaid Balance	201.12
Current Charges	165.59
Interest Fees	12.07
<b>Total Amount Due</b>	<b>\$376.78</b>

**Residential Water Rates**

Residential	Water Rate	Sewer Rate	*per 1,000 Gallons
0 to 20,000 Gallons	\$37.00	\$42.00	Minimum BR
20,001 to 30,000 Gallons	\$2.00	\$6.00	
30,001 to 40,000 Gallons	\$3.75	\$9.25	
40,001 to 50,000 Gallons	\$5.50	\$12.50	
50,001 to 60,000 Gallons	\$7.25	\$15.75	
60,001 to 70,000 Gallons	\$9.00	\$19.00	
70,001 to 80,000 Gallons	\$10.75	\$22.25	
80,001 and Higher Gallons	\$12.50	\$25.50	

**Usage History/Info**

Customer	Service Address	Due Date
JOHN DOE	123 MAIN ST	07/01/2017
Bill Number: 88371	Account Number: 110500	07/01/2017
Bill Date: 06/01/2017	Customer Number: 110500	07/01/2017
Due Date: 07/01/2017	Amount Due: \$376.78	07/01/2017

**Usage History**

Description	Present Meter Reading	Previous Meter Reading	Present Meter Reading	Previous Meter Reading	Start Date	Usage	Charge
WATER RESIDENTIAL	06/29/2017	11/21/2016	675150	544640	A	30510	\$8.40
HISTORY READING	11/21/16	06/29/16	6814	112	06/29/16	133	\$0.11
HISTORY USAGE	06/29/16	04/29/16	2670	3000	04/29/16	3300	\$0.30
SEWER RESIDENTIAL					06/29/16	105.19	

**Payment Summary**

Last Payment Amt: 127.24	Last Payment Date: 11/18/2016	Past Due Amount: 201.12	Interest / Penalty: 12.07	Current Charges: 165.59	Amount Due: \$376.78
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**ACCOUNT INFO**

-Total and due date  
 -Account number



**CHARGES**

-Previous bill info  
 -Current charges  
 -Adjustments  
 -Total now due



**BILLING RATES**



**USAGE HISTORY/INFO**



Call 781-270-1675

If any usage is Estimated  
 Or if no usage is Found.

All Residential water services are metered and all meters are read and billed on a semi-annual basis. Your semi-annual bill from Town of Burlington includes some useful information. In addition to showing the current meter reading and the previous meter reading, your consumption, in gallons is also listed.

A minimum base charge is charged for each active account. Consumption charges are based on the amount of water delivered through the meter at your premises. Charges are computed per 1,000 gallons after the first 20,000 gallons for Residential.

Please contact the Burlington Public Works Administration Division at 781-270-1675 for any additional questions you may have concerning your account, or general questions regarding billing.