



Low Income Home Energy Assistance Program
FUEL ASSISTANCE (LIHEAP)

WHAT IS IT?

A program to help you pay your winter heating bills. The program begins on **November 1st** and ends **April 30th**.

WHO IS ELIGIBLE?

Low-income families and individuals living in Burlington, MA may apply for Fuel Assistance. Homeowners and renters, including those whose heating costs are included in their rent, may apply.

Your household income for all family members must be within the guidelines (see chart on right.)

HOW DO I APPLY?

Call the Burlington Office of Veterans Services at **781-238-4608** for information.

You will be given an appointment date and information about what you need to bring with you to complete your application.

FY 2016-2017

FUEL ASSISTANCE INCOME LIMITS

*Guidelines may change without notice

HOUSEHOLD SIZE	MAXIMUM GROSS ANNUAL INCOME
1	\$34,001
2	\$44,463
3	\$54,925
4	\$65,387
5	\$75,849
6	\$86,311
7	\$88,272
8	\$90,234

HOW DOES COMMUNITY TEAMWORK PAY MY BILLS?

Your heating company (gas, oil, electric, etc.) will send a copy of the bill to Community Teamwork. Community Teamwork will make payments to your account up to your approved benefit level. Payments will be made for your heating costs between **November 1st** and **April 30th**. *You may be eligible for a higher benefit if the cost of heating your home for the last 12 months is high and is greater than the limit set for your fuel type.

DO ALL LOW-INCOME RESIDENTS RECEIVE ASSISTANCE?

No. If you have a federal housing subsidy AND the cost of your heat is included in your rent AND your rent is less than 30% of your LIHEAP income you are **NOT** eligible.

DO I PAY ANYTHING ON MY FUEL BILL IN THE WINTER?

YES. The Fuel Assistance Program **does not** pay ALL your winter heating bills.

DO I GET A DISCOUNT ON MY BILL?

If you qualify for Fuel Assistance, you MAY get a discount on your gas and electric bills. You may also receive a Life-Line discount on your local phone bill. The discounts range from 20% to 35% of your utility bill's distribution charges. Utility bills must be in the LIHEAP applicant's name.

UTILITY SPONSORED ENERGY PROGRAMS

National Grid (Gas, Electric) and NSTAR also offer various services to Fuel Assistance clients. Contact for further information.

Community Teamwork's Energy Program is funded by:

- US Department of Health and Human Services
- US Department of Energy
- Massachusetts Department of Housing & Community Development
- National Grid (Gas, Electric)
- NSTAR
- Private donors

**HEATING AND EMERGENCY
ASSISTANCE RETROFIT TASK
(HEARTWRAP)**

WHAT IS IT?

A program to repair or replace your unsafe or broken heating system.

WHO IS ELIGIBLE?

Only **homeowners** who meet the income requirements can receive HEARTWRAP assistance.

HOW DO I APPLY?

The Fuel Assistance Application is also used for HEARTWRAP.

WHAT DO I HAVE TO DO?

If your heating system is in need of repair, call Community Teamwork at **978-459-6161** to see if you are eligible and if the repair will be covered.



Winter 2016

**WEATHERIZATION ASSISTANCE
PROGRAM (WAP)**

WHAT IS IT?

A **FREE** program to help you save money on your energy bills. If you qualify, Community Teamwork will hire a contractor to make energy-saving improvements to your house or apartment, including attic insulation, wall insulation and air-sealing measures.

WHO IS ELIGIBLE?

If you are eligible for Fuel Assistance you may also be eligible for WAP. Households with high energy costs, elderly, disabled, children under the age of 6, or Native Americans are given preference.

HOW DO I APPLY?

The Fuel Assistance Application is also used for WAP. You may be asked to update your information or provide more information.

WHAT HAPPENS NEXT?

You will be notified if you are eligible. A Community Teamwork Energy Auditor will schedule an appointment and come to your home to see what can be done to prevent heat loss. The Auditor will explain the work that needs to be done. After a waiting period, a licensed, insured contractor will come to your home to complete the work. The Auditor will follow up and inspect the work to make sure the job was done successfully.

**NEED HELP WITH
YOUR FUEL BILLS?**

**IS YOUR HOME
WARM ENOUGH?**

Contact the Burlington Office of Veterans Services, a satellite office for Community Teamwork, for an appointment.

Call **781-238-4608** or book online @ <https://burlingtonfuelassistance.youcanbookme.me>

SAVE MONEY ON YOUR WINTER
HEATING BILLS



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