

# WHO DO I TALK TO ABOUT..... 101 SUBJECTS

Town of Burlington, MA - Office of the Town Clerk

August 26, 2005

Animal Complaints	Animal Control Officer	781-270-1698	aco@burlmass.org
Assisted Living	Burlington Housing Authority	781-272-7786	bhama@earthlink.com
Birth Records	Town Clerk	781-270-1660	clerk@burlmass.org
Board/Committee/Commissions	Town Clerk	781-270-1660	clerk@burlmass.org
Building Permits	Building	781-270-1615	building@burlmass.org
Bus Schedules - Boston	MBTA		www.mbta.com
Bus Schedules - Local	B-Line	781-270-1965	bline@burlmass.org
Bylaws	Town Clerk	781-270-1660	www.burlington.org/clerk
Cable TV - Local Access	BCAT	781-273-5922	BCAT@burlington.mec.edu
Cable TV Complaints	Asst. Town Administrator	781-270-1634	selectmen@burlmass.org
Cable TV Reception/Problems	Comcast	888-633-4266	www.comcast.com
Cable TV Reception/Problems	RCN	800-746-4726	www.rcn.com
Car Excise Abatements	Assessor	781-270-1650	assessor@burlmass.org
Car Excise Payments	Tax Collector's Office	781-270-1625	tax@burlmass.org
Car Registration	Assessor	781-270-1650	assessor@burlmass.org
Cemetery Plots	Cemetery Div. Of DPW	781-270-1982	dpw@burlmass.org
Chamber of Commerce	North Suburban	781-933-3499	www.northsuburbanchamber.com
Citizen Information	Secretary of State	617-727-7030	www.state.ma.us/sec
Civic Clubs/Organizations	Local Phone Directory		
Concerts on the Common	Recreation	781-270-1695	recreation@burlmass.org
Conservation Land	Conservation	781-270-1655	conservation@burlmass.org
Counseling Services	Community Life Center	781-270-1961	bclc@burlmass.org
CPR Classes	Fire	781-270-1925	fire@burlmass.org
Curb Cuts	Engineering	781-270-1640	engineering@burlmass.org
Day Care Centers	State Office of Children's Services	617-988-2451	www.qualitychildcare.org
Dead Animals	Police/Animal Control Officer	781-270-1914	police@burlmass.org
Death Records	Town Clerk	781-270-1660	clerk@burlmass.org
Disability Access/Issues	Veteran's Director	781-270-1959	veterans@burlmass.org
Divorce Records	State Registry of Vital Records	617-740-2600	
Dog License	Town Clerk	781-270-1660	clerk@burlmass.org
Employment Opportunities	Human Resources	781-270-1630	hr@burlmass.org
Field Permits	Recreation	781-270-1695	recreation@burlmass.org
Fire Alarm Inspections	Fire	781-270-1925	fire@burlmass.org
Fishing Permits - Reservoir	Recreation	781-270-1695	recreation@burlmass.org
Fishing/Hunting Licenses	Kmart-Walmart-Online	617-626-1600	www.sport.state.ma.us
Flu Shots	Board of Health - Nurse	781-270-1958	nurse@burlmass.org
Food Pantry	St. Marks Church	781-270-6625	
Found Dogs	Town Clerk AM/Police PM	781-270-1660	clerk@burlmass.org
Fuel Assistance	Veteran's Director	781-270-1959	veterans@burlmass.org
Gas Company	Keyspan	800-532-9600	
Genealogy Research	Archives	781-270-1604	archives@burlmass.org
Hazardous Waste	Board of Health	781-270-1955	health@burlmass.org
Health Issues	Board of Health	781-270-1955	health@burlmass.org
Home Business (DBA) License	Town Clerk	781-270-1660	clerk@burlmass.org
Home Improvements/Additions	Building	781-270-1615	building@burlmass.org
Homestead Applications	Town Clerk	781-270-1660	clerk@burlmass.org
Housing Court	Woburn District Court	781-935-4000	
Housing for Elderly/Disabled	Burlington Housing Authority	781-272-7786	bhama@earthlink.com
Labor Laws	Div. Of Fair Labor/Business	617-727-3465	www.mass.gov
Leash Law	Animal Control Officer	781-270-1698	aco@burlmass.org
Legal Aid	Mass. Bar Association	800-392-6164	www.massbar.org
Lost Pets	Animal Control Officer	781-270-1698	aco@burlmass.org
Marriage License/Records	Town Clerk	781-270-1660	clerk@burlmass.org
Meeting Room Bookings	Selectmen	781-270-1600	selectmen@burlmass.org
Meeting Schedules	Town Clerk	781-270-1660	clerk@burlmass.org
Mosquito Spraying	Board of Health	781-270-1955	health@burlmass.org
Movie Schedule-Town Common	Recreation	781-270-1695	recreation@burlmass.org
Noise Complaints - Commercial	Building	781-270-1615	building@burlmass.org
Noise Complaints - Residential	Police	781-270-1914	police@burlmass.org
Notary Public Services	Town Clerk	781-270-1660	clerk@burlmass.org
Parking of Commercial Vehicles	Building	781-270-1615	building@burlmass.org
Parking Tickets	Tax Collector's Office	781-270-1625	tax@burlmass.org
Parks and Playgrounds	Recreation	781-270-1695	recreation@burlmass.org
Passports/Passport Photos	Town Clerk	781-270-1660	clerk@burlmass.org
Pay Town Related Bills, Fees, etc.	Tax Collector's Office	781-270-1625	tax@burlmass.org
Phone Book (Local)	JFL Marketing, Inc.	781-665-2511	jflmarketing@erols.com
Plot Plans	Building	781-270-1615	building@burlmass.org
Post Office Hours	Post Office	781-270-4449	www.usps.com
Pot Holes	Highway Div. Of DPW	781-270-1676	dpw@burlmass.org
Power Outages	NSTAR	800-592-2005	www.nstaronline.com
Property Boundary Issues	Engineering Div. Of DPW	781-270-1640	engineering@burlmass.org
Public Assistance	Social Security Admin.	800-772-1213	www.ssa.gov

Public Meetings	Town Clerk	781-270-1660	clerk@burlmass.org
Public Records	Town Clerk/Archives	781-270-1660	clerk@burlmass.org
Recreation Activities	Recreation	781-270-1695	recreation@burlmass.org
Recycling Dates/Supplies	DPW	781-270-1673	dpw@burlmass.org
Recycling Hotline	DEP	800-800-6881	www.state.ma.us/dep/recycle
Rent-a-Kid	Community Life Center	781-270-1961	bclc@burlmass.org
School Enrollment	School Administration	781-270-1800	school@burlmass.org
Senior Citizen ID's	Council on Aging	781-270-1950	coa@burlmass.org
Senior Citizen Programs	Council on Aging	781-270-1950	coa@burlmass.org
Sewer Issues	DPW	781-270-1670	dpw@burlmass.org
Smoke Detector Inspections	Fire	781-270-1925	fire@burlmass.org
Sports Organizations/Associations	Recreation	781-270-1695	recreation@burlmass.org
Street Cleaning/Plowing	Highway Div. Of DPW	781-270-1676	dpw@burlmass.org
Street Construction/Opening Issues	Engineering Div. Of DPW	781-270-1640	engineering@burlmass.org
Street Lights - Report Out	Republic Electric	800-544-4876	www.Republicelectric.com
Tax Payments	Tax Collector's Office	781-270-1625	tax@burlmass.org
Taxes - Property	Assessor	781-270-1650	assessor@burlmass.org
Taxes - Vehicle Excise	Assessor	781-270-1650	assessor@burlmass.org
Tenant Rights	Attorney General	617-727-8400	lawcenter@middlesex.cc.ma.us
Town Common Events	Recreation	781-270-1695	recreation@burlmass.org
Town Common Gazebo Reservation	Selectmen	781-270-1600	selectmen@burlmass.org
Town Officials Listing	Town Clerk	781-270-1660	www.burlington.org/clerk
Traffic Lights	Engineering Div. Of DPW	781-270-1640	engineering@burlmass.org
Trash (Pick-up large items)	DPW Contractor	800-442-9006	
Trash Issues	DPW	781-270-1670	dpw@burlmass.org
Trees (Downed - no hazard)	DPW Highway	781-270-1676	dpw@burlmass.org
Trees (Downed - safety hazard)	Fire	781-270-1925	fire@burlmass.org
Unemployment Compensation	Mass. Div. of Employment	617-626-6800	www.mass.gov
Variance Applications	Town Clerk	781-270-1660	clerk@burlmass.org
Variance Questions	Board of Appeals	781-281-1431	boa@burlmass.org
Veteran's	Veteran's Director	781-270-1959	veterans@burlmass.org
Visiting Nurses	Visiting Nurses Association	781-224-3399	www.vnaofme.org
Volunteer Opportunities	Town Administrator	781-270-1600	selectmen@burlmass.org
Water & Sewer Payments	Tax Collector's Office	781-270-1625	tax@burlmass.org
Water Billing	DPW	781-270-1675	dpw@burlmass.org
Water Issues	DPW	781-270-1670	dpw@burlmass.org
Wetlands	Conservation	781-270-1655	conservation@burlmass.org
Wires (Downed)	Fire	781-270-1925	fire@burlmass.org
Working Papers	School Administration	781-270-1800	school@burlmass.org
Zoning Issues	Planning Board	781-270-1645	planning@burlmass.org