# TOWN OF BURLINGTON

# Proposed Operating Budget



Fiscal Year 2014

July 1, 2013 to June 30, 2014

Prepared by Accounting Department



Town of Burlington 29 Center Street Burlington, MA 01803

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Ways and Means Committee

Town of Burlington Ways and Means Committee Annual Budget Recommendation Fiscal Year 2014

Dear Town Meeting Members,

It is with pleasure that the Ways and Means Committee presents the budget proposal for Fiscal Year 2014 for your consideration.

The Ways and Means Committee has put together this budget book for the past few years complete with a short narrative of the process to help with Town Meeting's deliberations. We did this with the assistance of the Town and School Administration and are truly grateful for their time and energy on our behalf.

The Ways and Means Committee believes this year's budget proposal is a responsible budget, balancing services needed with our Town's finances in an appropriate manner fitting of our community. Understanding the fiscal challenges and trends of the past few years, this budget maintains our services and manages the growth of our tax levy, which leaves the Town in good financial shape as we begin to ponder Fiscal Year 2015.

The FY14 budget process began last fall with working meetings between Ways and Means, the Board of Selectmen, the Town Administration, the Treasurer's Office, the Assessor's Office and the School Committee. The two primary issues discussed were our healthy free cash certification on one hand and our encroachment upon our levy limit. The result of these discussions was that Ways and Means recommended that the increase in the operating budget be no more than 4% while keeping the tax levy in line with Proposition 2½ numbers. As a reminder, towns that have reached their taxing capacity are only allowed to raise their tax levy by 2.5% plus any and all growth in the tax base. Thanks to prudent fiscal management, Burlington is approximately \$2.5 million below its assessable tax levy and this budget seeks to maintain that cushion by seeking to cap the raising of our tax levy by 4.5% in the aggregate.

The Ways and Means Committee has reviewed all the budgets over the past three months spending countless hours scrutinizing each request and appropriation. Even with the current conservative estimates on state aid and local receipts, there is adequate funding for the services provided, minimal increases in costs, and for another year no additional fees. Please note that revenues have begun to improve and some state funding is expected to return dependent on how the Commonwealth handles certain policy matters. However, the Town of Burlington did not figure any of the Commonwealth's discussions into our fiscal planning. With that in mind, Ways and Means sought a level services budget for the most part understanding there are key areas where the town has repeatedly neglected to address some issues.

For instance, this year you will see a hybrid operational department for MIS, following a similar path in how the Town of Burlington handled the Human Resources department for both Town and School. Similarly, the town is looking to create a blended approach of centralized management and to address the disparity from a lack information technology on the general government side as noted in the ISAC report commissioned by Town Meeting.

Ways and Means is more often viewed as "means" alone, but there is a "ways" side of the job as well. The committee is responsible for seeing that there is sufficient staff to provide the services requested by the community. We thank you in advance for your support on these operational and accommodated budgets.

Lastly, a simple reminder regarding fiscal responsibility; towns in Massachusetts strive to maintain 10% of their operating budget available for emergency situations. This "savings" is made up of stabilization funds, free cash, and taxing capacity. The budget as presented was generated with an eye toward maintaining that 10% target moving forward, which allows for the community to earn a better bond rating and it prepares us to be on better financial footing into the future.

The Ways and Means Committee believes in this budget proposal for FY14 and hopes that you will support it.

Respectfully submitted,

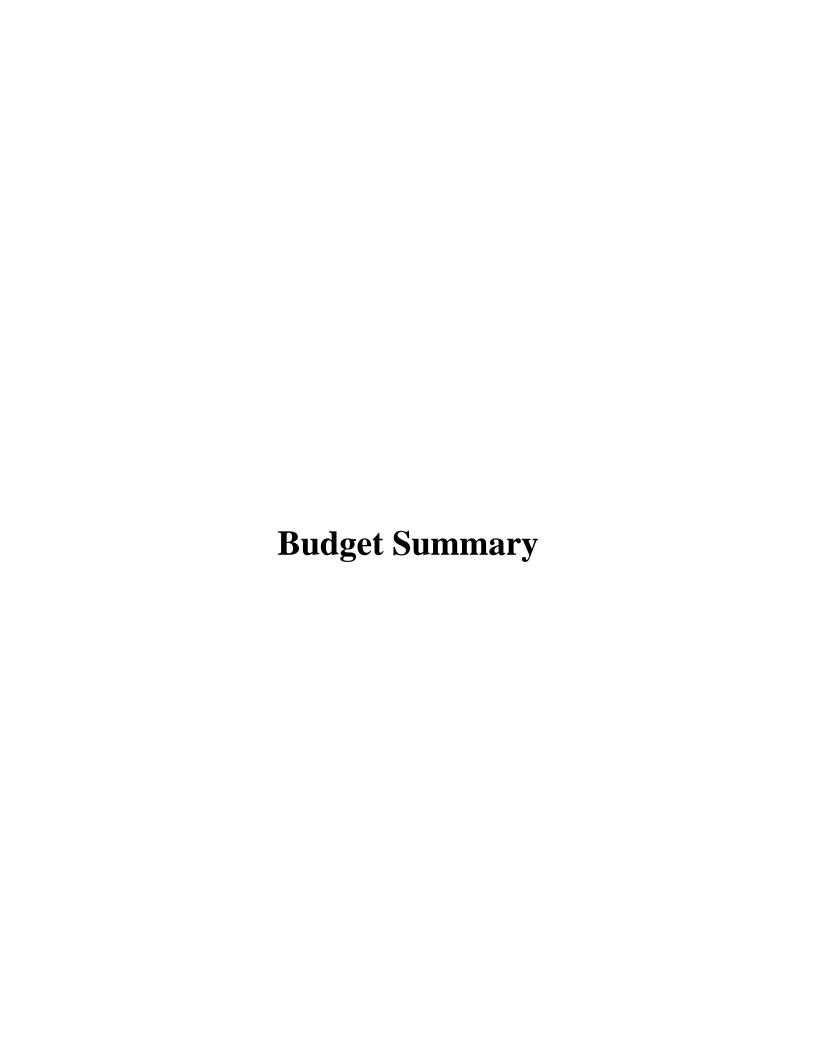
The Ways and Means Committee 2013 - 2014

Timothy M. Cummings, Chairman Thomas C. Killilea, Vice Chair William C. Beyer Brad D. Bond John G. Cormier Diane Kendrigan Creedon Michael J. Hardy Susan Harrigan Frank P. Monaco Paul G. Noonan Roger S. Riggs Sonia Rollins Roger S. Riggs Robert G. Schlansky Larry Way

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# **Budget Summary – 5 Year Comparative**

	Duugei	Budget Budget Budget Budget Budget				Projection	<u>%</u>			
	FY 2010		FY 2011		FY 2012		FY 2013		FY 2014	
1					<u> <del></del></u>		<u> </u>			
\$	80,744,877	\$	84,515,741	\$	87,668,095	\$	91,145,754	\$	94,424,398	
Ф	70,002,000	Φ.	02.026.147	Φ.	05 141 211	Φ.	00.640.222	Ф	02.527.202	4.2007
H		-		-		-				4.39%
				-		_				2.43%
H		-		-		-				1.68%
										0.00%
\$	97,524,866	\$	100,145,953	\$	104,627,142	\$	109,045,316	\$	113,364,266	3.96%
\$	32,460,115	\$	33,852,847	\$	37,095,287	\$	38,036,914	\$	38,336,732	0.79%
\$	27,404,043	\$	28,108,677	\$	28,685,767	\$	29,541,602	\$	30,427,842	3.00%
\$		\$		\$		\$		\$	42,385,445	4.65%
\$	955,023	\$	933,064	\$		\$	950,000	\$	950,000	0.00%
\$		\$		\$		\$				-6.84%
\$	46,210	\$	42,584	\$	110,337	\$	138,633	\$	167,008	20.47%
\$	97,680,815	\$	100,734,284	\$	106,059,685	\$	109,810,317	\$	112,864,266	2.78%
\$	744.050	\$	351,908	\$	675.876	\$	_	\$	500,000	100.00%
H -	,	\$	3.152.470	\$			4.887.825		· · · · · · · · · · · · · · · · · · ·	-1.18%
\$	101,541,932	\$	104,238,662	\$	112,254,097	\$	114,698,142	\$	118,194,353	3.05%
\$	(4,017,066)	\$	(4,092,709)	\$	(7,626,955)	\$	(5,652,826)	\$	(4,830,087)	
•	1 691 025	•	1 0/1 191	•	4 712 140	•	2 717 075	•	2 770 527	-25.48%
	1,061,933		1,941,101	-	4,712,149	_	3,717,973		2,770,337	0.00%
	2 225 122		2.051.529	-	2.014.906	-	1 220 950		2.050.550	54.87%
H .	2,333,132			-	2,914,800	-			2,039,330	-100.00%
_	4 017 047				7.626.055				4 920 097	
) <b>&gt;</b>	4,017,067	•	4,092,709	<b>&gt;</b>	7,626,955	•	5,052,825	Þ	4,830,087	-14.55%
\$	-	\$	-	\$	-	\$	-	\$	-	
	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	\$ 80,744,877  \$ 78,982,990 \$ 10,271,640 \$ 8,011,451 \$ 258,785 \$ 97,524,866  \$ 32,460,115 \$ 27,404,043 \$ 36,185,768 \$ 955,023 \$ 629,656 \$ 46,210 \$ 97,680,815  \$ 744,050 \$ 3,117,067 \$ 101,541,932  \$ (4,017,066)  \$ 1,681,935 \$ - \$ 2,335,132 \$ - \$ 4,017,067	\$ 80,744,877 \$  \$ 78,982,990 \$  \$ 10,271,640 \$  \$ 8,011,451 \$  \$ 258,785 \$  \$ 97,524,866 \$  \$ 32,460,115 \$  \$ 27,404,043 \$  \$ 36,185,768 \$  \$ 955,023 \$  \$ 629,656 \$  \$ 46,210 \$  \$ 97,680,815 \$  \$ 97,680,815 \$  \$ 101,541,932 \$  \$ (4,017,066) \$  \$ 101,541,932 \$  \$ 2,335,132 \$  \$ 2,335,132 \$  \$ 4,017,067 \$	\$ 80,744,877 \$ 84,515,741  \$ 78,982,990 \$ 82,036,147  \$ 10,271,640 \$ 10,271,640  \$ 8,011,451 \$ 7,579,381  \$ 258,785 \$ 258,785  \$ 97,524,866 \$ 100,145,953  \$ 32,460,115 \$ 33,852,847  \$ 27,404,043 \$ 28,108,677  \$ 36,185,768 \$ 37,180,877  \$ 955,023 \$ 933,064  \$ 629,656 \$ 616,235  \$ 46,210 \$ 42,584  \$ 97,680,815 \$ 100,734,284  \$ 97,680,815 \$ 100,734,284  \$ 101,541,932 \$ 104,238,662  \$ (4,017,066) \$ (4,092,709)  \$ 1,681,935 \$ 1,941,181  \$ - \$ -  \$ 2,335,132 \$ 2,051,528  \$ - \$ 100,000  \$ 4,017,067 \$ 4,092,709	\$ 80,744,877 \$ 84,515,741 \$  \$ 78,982,990 \$ 82,036,147 \$  \$ 10,271,640 \$ 10,271,640 \$  \$ 8,011,451 \$ 7,579,381 \$  \$ 258,785 \$ 258,785 \$  \$ 97,524,866 \$ 100,145,953 \$  \$ 32,460,115 \$ 33,852,847 \$  \$ 27,404,043 \$ 28,108,677 \$  \$ 36,185,768 \$ 37,180,877 \$  \$ 955,023 \$ 933,064 \$  \$ 629,656 \$ 616,235 \$  \$ 46,210 \$ 42,584 \$  \$ 97,680,815 \$ 100,734,284 \$  \$ 3117,067 \$ 3,152,470 \$  \$ 101,541,932 \$ 104,238,662 \$  \$ (4,017,066) \$ (4,092,709) \$  \$ 1,681,935 \$ 1,941,181 \$  \$ - \$ - \$  \$ 2,335,132 \$ 2,051,528 \$  \$ 100,000 \$  \$ 4,092,709 \$	\$ 80,744,877 \$ 84,515,741 \$ 87,668,095  \$ 78,982,990 \$ 82,036,147 \$ 85,141,211 \$ 10,271,640 \$ 10,271,640 \$ 11,570,000 \$ 8,011,451 \$ 7,579,381 \$ 7,657,146 \$ 258,785 \$ 258,785 \$ 258,785 \$ 97,524,866 \$ 100,145,953 \$ 104,627,142  \$ 32,460,115 \$ 33,852,847 \$ 37,095,287 \$ 27,404,043 \$ 28,108,677 \$ 28,685,767 \$ 36,185,768 \$ 37,180,877 \$ 38,581,389 \$ 955,023 \$ 933,064 \$ 1,001,805 \$ 629,656 \$ 616,235 \$ 585,100 \$ 46,210 \$ 42,584 \$ 110,337 \$ 97,680,815 \$ 100,734,284 \$ 106,059,685  \$ 744,050 \$ 351,908 \$ 675,876 \$ 3,117,067 \$ 3,152,470 \$ 5,518,536 \$ 101,541,932 \$ 104,238,662 \$ 112,254,097  \$ (4,017,066) \$ (4,092,709) \$ (7,626,955)  \$ 1,681,935 \$ 1,941,181 \$ 4,712,149 \$ - 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### **Recurring Expenditures**

#### Accommodated Accounts

This category is utilized by the Town to classify several types of budgets. The first type is expenditures that are applicable to all departments such as employee benefit costs, general insurance, and debt service. Another is expenditures that have proven difficult to control which have been broken out of Town and School operating budgets as their inclusion would put those departments at an unfair disadvantage in meeting the Town's budget guidelines. Examples of these budgets would be Special Education from the School Dept. and Solid Waste Removal from Public Works. Another common trait of budgets classified as Accommodated is the fact that they are typically mandated and that the Town has little control over the cost. Another type of expenditure budget classified here are transfers to reserve accounts. In the past, the Town has budgeted for transfers to the Stabilization Fund in this category. Accommodated Accounts are denoted with an (AA) in the detail of the budget document section of this book. The chart below illustrates a five year comparison of these budgeted costs.

### **Accommodated Accounts – 5 Year Comparative**

	Budget	Budget	Budget	Budget	F	Projection	%
	FY 2010	FY 2011	FY 2012	FY 2013		FY 2014	Increase
Unemployment	\$ 125,000	\$ 100,000	\$ 163,000	\$ 150,000	\$	125,000	-16.67%
Health Insurance	\$ 9,600,000	\$ 10,200,000	\$ 10,800,000	\$ 11,400,000	\$	11,400,000	0.00%
F.I.C.A./Medex	\$ 625,000	\$ 656,250	\$ 721,062	\$ 737,296	\$	803,653	9.00%
Retirement Contribution	\$ 3,000	\$ 3,000	\$ 3,000	\$ 2,000	\$	2,000	0.00%
General Town Insurance	\$ 650,000	\$ 700,000	\$ 656,225	\$ 700,000	\$	700,000	0.00%
Audit	\$ 50,000	\$ 50,000	\$ 50,000	\$ 65,000	\$	65,000	0.00%
Waste Removal	\$ 1,915,500	\$ 1,706,000	\$ 1,748,000	\$ 1,779,000	\$	1,721,000	-3.26%
Street Lights	\$ 348,000	\$ 370,500	\$ 370,500	\$ 370,500	\$	370,500	0.00%
Swift Law	\$ 20,000	\$ 20,000	\$ 15,000	\$ 15,000	\$	15,000	0.00%
Hazardous Waste Collection	\$ 42,000	\$ 42,000	\$ 40,000	\$ 40,000	\$	40,000	0.00%
Mosquito Control	\$ 39,639	\$ 39,639	\$ 39,639	\$ 39,639	\$	39,639	0.00%
Debt Principal	\$ 3,007,001	\$ 3,222,082	\$ 3,819,163	\$ 3,697,930	\$	3,946,363	6.72%
Debt Interest	\$ 1,137,500	\$ 1,235,182	\$ 1,616,518	\$ 1,978,300	\$	1,903,852	-3.76%
Middlesex Retirement System	\$ 5,993,783	\$ 6,094,297	\$ 6,200,000	\$ 6,454,901	\$	7,020,840	8.77%
Special Ed Tuition & Transportat	\$ 6,489,247	\$ 6,835,413	\$ 7,417,013	\$ 8,009,408	\$	8,310,945	3.76%
Shawsheen Regional School	\$ 1,448,445	\$ 1,283,245	\$ 1,367,834	\$ 1,392,940	\$	1,417,940	1.79%
B-Line Transportation	\$ 166,000	\$ 155,000	\$ 155,000	\$ 155,000	\$	155,000	0.00%
Stabilization Fund	\$ 500,000	\$ 840,239	\$ 1,613,333	\$ 750,000	\$	-	-100.00%
Capital Improvements	\$ 300,000	\$ 300,000	\$ 300,000	\$ 300,000	\$	300,000	0.00%
Total	\$ 32,460,115	\$ 33,852,847	\$ 37,095,287	\$ 38,036,914	\$	38,336,732	0.79%

### General Government

This category is utilized by the Town to budget for all aspects of Town operations with the exception of Education. These areas include General Government, Public Safety, Public Works, Human Services, Culture and Recreation, and the Ways and Means Reserve Fund. Within the General Government category of budgets individual budgets may exceed the operating Budget Guideline. However it is the intention of management that the overall General Government percentage increase will meet the guideline. The Town administration is happy to report that the Town Operating budget increase is approximately 3.00% which when combined with the School Department's Operating Budget increase of 4.65% results in a blended Operating Budget increase of 3.95% which meets the Operating Budget Guideline of 4% as set by the Ways and Means Committee for fiscal year 2014.

### Education

This category is utilized by the Town to budget for all of the operating costs of the Burlington Public Schools with the exception of the Shawsheen Valley Technical High School Assessment and the Tuitions and Transportation portion of Special Education which are included as Accommodated Accounts. The School Administration would like to report an overall operating budget increase of 4.65% for fiscal year 2014 which when combined with the Town's Operating Budget increase of 3.00% results in a blended Operating Budget increase of 3.95% which meets the Operating Budget Guideline of 4% as set by the Ways and Means Committee for fiscal year 2014.

### Allowance for Abatements & Exemptions (Overlay)

The Allowance represents funds reserved for property tax abatements and statutory exemptions. This estimate is subject to the approval of the Board of Assessors. Approximately \$350,000 of this amount is used annually to fund the statutory exemptions that are granted to the elderly, the infirmed, and veterans as well as the Senior Property Tax Workoff Program.

### State Assessments (Cherry Sheet)

State Assessments represent charges that are levied for services provided to the Town by state and other governmental agencies. The Town budgets for State Assessments based upon the most current information provided to us from our legislative delegation. This estimate is subject to change as the State budget progresses.

# State Offset Items (Cherry Sheet)

State Offset Items are various state programs for which the Town receives funding as a component of State Revenue (Cherry Sheet). These funds are not available to support the Town's operating budget as they can only be spent for a particular purpose. Since these estimates are included as part of the revenue portion of the Town's budget, the state requires that we "offset" an equal amount as an expenditure during the budget process.

State Assessme	ents and	Offsets –	5	Year	Comparative
----------------	----------	-----------	---	------	-------------

		Budget	get Budget			Budget		Budget		rojection	%
	1	FY 2010	FY 2011		FY 2012		FY 2013		FY 2014		Increase
Air Pollution Dist (C.676)	\$	8,128	\$	8,296	\$	8,659	\$	8,719	\$	9,174	5.22%
RMV Non-renewal	\$	14,140	\$	12,840	\$	15,160	\$	13,820	\$	14,880	7.67%
MBTA	\$	512,522	\$	509,613	\$	516,054	\$	517,644	\$	523,257	1.08%
Metro Area Planning Counc	\$	7,429	\$	7,533	\$	7,816	\$	7,718	\$	7,911	2.50%
Tuition Assessments	\$	87,437	\$	77,953	\$	37,412	\$	93,169	\$	42,017	-54.90%
School Offsets **	\$	16,337	\$	13,776	\$	80,823	\$	111,259	\$	139,983	25.82%
Public Libraries (C78,S19A	\$	29,873	\$	28,808	\$	29,514	\$	27,374	\$	27,025	-1.27%
Total	\$	675,866	\$	658,819	\$	695,438	\$	779,703	\$	764,247	-1.98%

### **Non Recurring Expenditures**

### **Deficit Accounts**

This amount represents an estimate for the Town's projected deficit for Snow and Ice Removal from Fiscal Year 2013. The Town annually provides for \$350,000 in the Public Works budget for this purpose; however it typically costs between \$700,000 and \$800,000. Due to the unpredictability of this budget from year to year it is common practice within the state to budget for Snow and Ice Removal in this manner.

# **Special Warrant Articles**

Special Warrant Articles sums up all of the individual requests within the Town Meeting Warrant that require financial funding. These articles are separately numbered and the supporting documents related to these requests are provided separately from this budget book. The administration has included assumptions on warrant article funding for illustrative purposes. As of the printing of this document, the Board of Selectmen, School Committee, Ways and Means Committee, and Capital Budget Committee have not taken a position on many of the financial warrant articles.

### **Recurring Revenues**

# Taxes Budgeted to be Levied

Under Massachusetts General Law, property taxes on the whole are restricted to increases of 2.5% plus tax revenues derived from New Growth. This is referred to as the annual "levy limit". New Growth is the additional tax revenue generated by new construction, renovations and other increases in the property tax base during the calendar year. The amount shown is an estimate based upon consultation with the Assessing and Building Departments. The actual value of New Growth will be certified by the Department of Revenue in the fall prior to the Town tax rate setting process. To date, the Town has not passed an override or debt exclusion which would have additional ramifications for the calculation of the annual "levy limit". The following chart details the past several year's of this calculation.

**Property Taxes Levy Actual and Budgeted – Five Year Comparative** 

	Budget	Budget	Budget	Budget	]	Projection
	FY 2010	FY 2011	FY 2012	FY 2013		FY 2014
Previous Levy Limit	\$ 77,495,579	\$ 80,744,879	\$ 84,515,741	\$ 87,668,095	\$	91,145,754
2.5% Limit	\$ 1,937,389	\$ 2,018,622	\$ 2,112,894	\$ 2,191,702	\$	2,278,644
New Growth	\$ 1,311,909	\$ 1,752,240	\$ 1,039,460	\$ 1,285,957	\$	1,000,000
Override	\$ -	\$ -	\$ -	\$ -	\$	-
Subtotal	\$ 80,744,877	\$ 84,515,741	\$ 87,668,095	\$ 91,145,754	\$	94,424,398
Exclusion Debt	\$ -	\$ -	\$ -	\$ -	\$	-
Exclusion - Capital Asset	\$ -	\$ -	\$ -	\$ -	\$	-
Tax Levy Limit	\$ 80,744,877	\$ 84,515,741	\$ 87,668,095	\$ 91,145,754	\$	94,424,398
Excess Capacity	\$ 1,761,888	\$ 2,479,594	\$ 2,526,884	\$ 2,497,532	\$	1,887,006
Property Taxes Levied	\$ 78,982,990	\$ 82,036,147	\$ 85,141,211	\$ 88,648,222	\$	92,537,392
% levy increase over prior y	5.01%	3.87%	3.78%	4.12%		4.39%

It should be noted that the Town has not taxed up to its maximum annual "levy limit". The difference between what the Town actually levies and the annual "levy limit" is called Excess Taxing Capacity. This is an important

reserve for Burlington and is looked upon favorably by the rating agencies. The increase in the tax levy for FY2014 is currently budgeted at 4.39% which meets the Ways and Means guideline of not to exceed 4.50%. Local Receipts

This category includes locally generated revenue other than real and personal property taxes and makes up approximately 11% of the Town's recurring revenues. These amounts are budgeted based upon the prior year actual receipts, five year averages, and specific recommendations from department heads responsible for a particular revenue. These estimates are subject to the approval of the Department of Revenue. The following chart details the previous five years of budgeted local receipts. Please note that the local meals tax is currently budgeted at \$1.2 million and is utilized in the Town's annual budgeting process to offset the large increase in accommodated accounts for debt principal and interest which is the result of the Town's aggressive investment in its capital bonding program.

Rudgeted	Local	Receints -	- Five V	Vear	Comparative
Duugutu	Locai	MCCCIDIS -	- 1110	ı vaı	Comparative

	Budget	Budget	Budget	Budget	Projection
	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014
Motor Vehicle Excise	\$ 2,901,640	\$ 2,850,958	\$ 2,940,000	\$ 2,958,111	\$ 2,975,113
Other Excise (Hotel Excise)	\$ 1,400,000	\$ 1,455,682	\$ 1,600,000	\$ 1,650,000	\$ 1,700,000
Local Meals Tax	\$ -	\$ -	\$ 900,000	\$ 1,150,000	\$ 1,200,000
Penalties & Interest (Tax & Excise)	\$ 300,000	\$ 300,000	\$ 320,000	\$ 320,000	\$ 320,000
In Lieu of Taxes (Limited)	\$ 540,000	\$ 540,000	\$ 520,000	\$ 520,000	\$ 520,000
Water User Charges	\$ 2,475,000	\$ 2,500,000	\$ 2,700,000	\$ 2,920,000	\$ 2,920,000
Ambulance User Charges	\$ 450,000	\$ 525,000	\$ 500,000	\$ 555,000	\$ 555,000
Rentals	\$ 380,000	\$ 400,000	\$ 400,000	\$ 400,000	\$ 400,000
Departmental Revenues	\$ 500,000	\$ 550,000	\$ 550,000	\$ 560,000	\$ 740,000
Licenses & Permits	\$ 800,000	\$ 800,000	\$ 800,000	\$ 900,000	\$ 900,000
Fines & Forfeits	\$ 25,000	\$ 25,000	\$ 25,000	\$ 25,000	\$ 25,000
Investment Earnings	\$ 300,000	\$ 125,000	\$ 115,000	\$ 75,000	\$ 75,000
Medical Assistance Reimbursements	\$ 200,000	\$ 200,000	\$ 200,000	\$ 185,000	\$ 185,000
TO TAL LO CAL RECEIPTS	\$10,271,640	\$ 10,271,640	\$ 11,570,000	\$12,218,111	\$ 12,515,113

### State Receipts (Cherry Sheet)

State Aid represents approximately 7% of the Town's recurring revenues. The Town receives revenue for both General Government and Education purposes. All of these funds with the exception of "offsets" are available to be used to support any Town purpose and are not earmarked for one department's use. The Town forecasts State Receipts based upon the most current information available from the State as of the time of Annual Town Meeting. These amounts are subject to change as the State progresses through its budget process. The following chart details a five year history of the various types of State Receipts.

**State Receipts – Five Year Comparative** 

	Budget	Budget	Budget	Budget	Projection	
	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	
School Chapter 70	\$ 5,413,900	\$5,097,620	\$5,124,986	\$ 5,326,187	\$5,416,037	1.69%
School Construction	\$ -	\$ -	\$ -	\$ -	\$ -	0.00%
Charter Tuition Assess Reimb	\$ 36,981	\$ 28,591	\$ 5,468	\$ 42,276	\$ 6,418	-84.82%
Charter Tuition Capital Facility I	\$ -	\$ -	\$ -	\$ -	\$ -	0.00%
School Offset Programs **	\$ 16,337	\$ 13,776	\$ 80,823	\$ 111,259	\$ 139,983	25.82%
Subtotal Education	\$ 5,467,218	\$5,139,987	\$5,211,277	\$5,479,722	\$5,562,438	1.51%
Unrestricted General Govt Aid	\$1,338,256	\$ 2,215,064	\$2,215,064	\$ 2,215,064	\$2,267,423	2.36%
Additional Assistance	\$ 969,102	\$ -	\$ -	\$ -	\$ -	0.00%
Police Career Incentive	\$ 45,941	\$ 25,357	\$ -	\$ -	\$ -	0.00%
Veterans Benefits Reimbursed	\$ 45,216	\$ 53,151	\$ 82,142	\$ 84,741	\$ 69,808	-17.62%
Vets, Blind & Surviving Spouse (C	\$ 115,845	\$ 117,014	\$ 119,148	\$ 113,297	\$ 126,282	11.46%
Abatements - Elderly	\$ -	\$ -	\$ -	\$ -	\$ -	0.00%
State Owned Land	\$ -	\$ -	\$ -	\$ -	\$ -	0.00%
Public Libraries (C78,S19A) **	\$ 29,873	\$ 28,808	\$ 29,514	\$ 27,374	\$ 27,025	-1.27%
Subtotal General Government	\$ 2,544,233	\$ 2,439,394	\$ 2,445,868	\$ 2,440,476	\$2,490,538	2.05%
TO TAL STATE RECEIPTS	\$ 8,011,451	\$7,579,381	\$7,657,145	\$7,920,198	\$8,052,976	1.68%

### School Building Assistance

This represents an annual payment received by the Town for the State's share of School Building Assistance for a previous renovation of the Francis Wyman School. These payments will continue for an additional four years after fiscal year 2014.

### **Non Recurring Revenues**

### Free Cash

Free Cash is defined as the remaining, unrestricted funds from operations of the previous fiscal year. Free Cash is the result of collecting revenue in excess of estimates, expending less than what was appropriated, added to any unexpended Free Cash from the previous fiscal year. Unpaid property taxes and certain deficits reduce the amount that can be certified as Free Cash. The Town submits its June 30 Balance Sheet to the Department of Revenue for certification on an annual basis. Free Cash is not "available" for appropriation until it is certified by the State.

Due to the unpredictability and wide fluctuation of certified Free Cash amounts, it is suggested that Free Cash be used to fund one time expenditures as opposed to annual operating budgets. The following chart shows a history of the Town's certified Free Cash over the last five fiscal years. The FY2014 Projection specifies approximately \$2,800,000 of free cash to fund the capital plan and other financial warrant articles.

# **Certified Free Cash – Recent History**

| June 30      |
|--------------|--------------|--------------|--------------|--------------|--------------|
| 2007         | 2008         | 2009         | 2010         | 2011         | 2012         |
| \$ 2,560,430 | \$ 3,593,376 | \$ 3,299,406 | \$ 4,874,096 | \$ 7,177,180 | \$ 7,461,250 |

# Special Revenue Funds

The Special Revenue Fund category of revenues summarizes all revenue from special funds used to either offset the operating budget or provide funding for a warrant article. The following chart details the proposed use of special revenue funds for this Town Meeting.

Sewer Enterprise Fund Surplus	\$	260,000
Gutierrez Land Exchange Fund	\$	87,085
Sewer Inlow Infiltration	\$	98,560
Chapter 90 Highway	\$1	1,613,905
Total	\$2	2,059,550

### **Prior Unexpended Appropriations**

This category of revenue represents any appropriation previously approved by Town Meeting which is unspent. These amounts are considered available funds and can be appropriated for any lawful purpose. The Town does not propose to utilize any prior unexpended appropriations at this meeting.

### Overlay Surplus

Overlay Surplus is declared by the Board of Assessors when it is determined that the Town's potential liability for abatements and exemptions in any fiscal year has been extinguished. Once the Board is satisfied that the funds are no longer needed, a surplus is declared and these funds are available to be appropriated by Town Meeting. If the Overlay Surplus is not appropriated by the end of the fiscal year, it closes out to Undesignated Fund Balance and will eventually become part of Free Cash. As of the print deadline, there have been no declarations of overlay surplus. The amount of Overlay Surplus declared surplus and appropriated over the past five fiscal years is as follows:

	Budget	Budget	Budget	Budget	Projection
	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014
Overlay Surplus	\$ -	\$ 100,000	\$ -	\$ 605,000	\$ -

**Operating Budgets** 

### **DEPT 113 - TOWN MEETING & REPORTS**

# **Description of Services**

Includes the costs of printing and mailing the official Town Meeting warrant and all other backup information provided to Town Meeting members in conjunction with the Town's three annual meetings.

Provide for all incidental costs related to the administration of the three annual meetings.

Reflects the costs associated with the printing and binding of the Town's Annual Report as required by MGL Ch 40 §49.

# Staffing

There are no employees budgeted in this department, however the costs of staffing Town Meeting is reported here.

# **Budget Issues**

This budget is level service for FY2014.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
TOWN MEETING & REPORTS (Lines 1-2)		Lines 1-2)						
1-	Salaries - Part Time	\$3,861	\$2,481	\$2,481	\$2,481	\$2,481	\$2,481	
2-	Expenses - Cont. Services	\$16,662	\$17,575	\$17,575	\$12,575	\$12,575	\$12,575	
	TOTAL	\$20,523	\$20,056	\$20,056	\$15,056	\$15,056	\$15,056	-24.93%

### **DEPT 114 - TOWN MODERATOR**

### **Description of Services**

The Town Moderator is elected to a one year term and has the responsibility of directing the Town's three annual town meetings as per Massachusetts General Law and Roberts Rules.

The Town Moderator is the appointing authority for the Ways and Means Committee, the Capital Budget Committee, and various other committees.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
TO	WN MODERATOR (Lines 3-4	<b>I</b> )						
3-	Salaries	\$150	\$150	\$150	\$150	\$150	\$150	
4-	Expenses - Mat. & Supplies	\$0	\$0	\$0	\$0	\$0	\$0	
	TO TAL	\$150	\$150	\$150	\$150	\$150	\$150	0.00%

# **DEPT 115 – WAYS AND MEANS COMMITTEE**

# <u>Description of Services</u>

The Ways and Means Committee is appointed by the Town Moderator and is responsible for reviewing all financial aspects of Town government and providing a recommendation to Town Meeting on the operating budget and any Warrant Articles of a financial nature.

Collaborates with the Board of Selectmen in the issuance of annual Budget Guidelines.

Administers the Town's Reserve Fund throughout the fiscal year.

# **Staffing**

(1) Part Time Recording Clerk

# **Budget Issues**

This budget is level service for FY2014.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQ UEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
$\mathbf{W}_{A}$	AYS AND MEANS (Lines 5-6)							
5-	Salaries - Part Time	\$2,121	\$2,800	\$2,800	\$2,800	\$2,800	\$2,800	
6-	Expenses - Mat. & Supplies	\$268	\$268	\$268	\$268	\$268	\$268	
	TOTAL	\$2,389	\$3,068	\$3,068	\$3,068	\$3,068	\$3,068	0.00%

### **DEPT 116 – CAPITAL BUDGET COMMITTEE**

# Description of Services

The Capital Budget Committee is appointed by the Town Moderator and responsible for reviewing all departmental funding requests related to capital purchases. The Committee then provides Town Meeting with a recommendation on each request.

### Staffing

(1) Part Time Recording Clerk

# **Budget Issues**

This budget is level service for FY2014.

		TO TAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQ UEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
CAPITAL BUDGET COMMITTEE (Lines 7-8)								
7-	Salaries - Part Time	\$73	\$800	\$800	\$800	\$800	\$800	
8-	Expenses - Mat. & Supplies	\$0	\$0	\$0	\$0	\$0	\$0	
	TOTAL	\$73	\$800	\$800	\$800	\$800	\$800	0.00%

### **DEPT 122 – TOWN ADMINISTRATOR/SELECTMEN**

### <u>Description of Services</u>

The Board of Selectmen is the Chief Executive Officers of the Town of Burlington. The Selectmen appoint a Town Administrator as the Chief Administrative Officer of the Town to run the day to day operations of the community.

The Selectmen are responsible for the issuance of all licenses as authorized by statute, approval of all weekly warrants for payroll and vendor payments, signing of all major contracts within the Town not otherwise provided for in the Town's By-Laws, general oversight of all Departments under its control as well as overall responsibility for all town assets.

The Board of Selectmen also prepares and approves all warrants for Town Meetings under the provisions of Chapter 686 of Massachusetts General Laws.

The Town Administrator is responsible for all day to day operations of the Town agencies/Departments under the control of the Board of Selectmen.

The Town Administrator responsibilities include administration of all policies, directives and votes of the Board of Selectmen.

The Town Administrator is the appointing authority for all Departments under the jurisdiction of the Board of Selectmen, acts as the Chief Procurement officer of the Town, negotiates all Collective Bargaining agreements with employee unions, prepares the overall Town operating budget in consultation with the Town Accountant and the Ways and Means Committee and assures compliance with all provisions of Massachusetts General Laws, federal statues and Town regulations.

Specific duties and responsibilities of the Town Administrator are further described in Chapter 549 of the Acts of 1978 and Article 4 Section 2.0 of the Town of Burlington By-laws.

### Staffing

The office of the Board of Selectmen is staffed by (6) full time individuals and (1) part time recording secretary. The staffing positions are the Town Administrator (1), the Assistant Town Administrator (1), an Executive Assistant (1), (2) Principal Clerks, (1) Senior Clerk, and (5) Board Members elected to three year terms.

### **Budget Issues**

The budget as presented is level service with no increase in staffing. We are seeking funds for employee recognition programs which are a new initiative.

		TOTAL	TO TAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
ТО	WN ADM/SELECTMEN (Line	es 9-11)						
	Salaries							
	Fulltime	\$444,196	\$436,574	\$439,229	\$472,304	\$472,304	\$472,304	
	Elected/Appointed	\$4,500	\$5,500	\$4,500	\$5,504	\$5,504	\$5,504	
	Parttime	\$1,920	\$1,956	\$1,956	\$0	\$0	\$0	
	Permanent Parttime	\$0	\$0	\$0	\$0	\$0	\$0	
	Overtime	\$1,671	\$1,600	\$1,600	\$1,600	\$1,600	\$1,600	
9-	Total Salaries	\$452,287	\$445,630	\$447,285	\$479,408	\$479,408	\$479,408	
	Expenses							
	Materials & Supplies	\$169	\$200	\$200	\$200	\$200	\$200	
	Contracted Services	\$1,223	\$900	\$1,000	\$1,000	\$1,000	\$1,000	
	M.E.L.T.	\$6,077	\$6,228	\$6,383	\$11,383	\$11,383	\$11,383	
10-	Total Expenses	\$7,469	\$7,328	\$7,583	\$12,583	\$12,583	\$12,583	
	Special Accounts							
	Miscellaneous Expenses	\$9,400	\$10,000	\$10,000	\$16,500	\$16,500	\$16,500	
	Local Trans (B-Line) (AA)	\$0	\$0	\$0	\$0	\$0	\$0	
11-	Total Special Accounts	\$9,400	\$10,000	\$10,000	\$16,500	\$16,500	\$16,500	
	TOTAL	\$469,156	\$462,958	\$464,868	\$508,491	\$508,491	\$508,491	9.38%

### **DEPT 135 - TOWN ACCOUNTANT**

# <u>Description of Services</u>

The Town Accountant is appointed by and subject to the supervision and control of the Board of Selectmen, and works collaboratively and effectively with the Town Administrator and the administrative team.

Performs financial management duties in accordance with Massachusetts General Laws, Town by-laws, and all generally accepted accounting principles.

The Town Accountant is responsible for maintaining a complete set of financial records for all Town accounts, appropriations, debts, and contracts; maintains a general ledger and journal for the recording of all transactions. Has full audit responsibility for all departmental receipts and expenditures; coordinates the Town's outside audit.

Monitors expenditures of all Town funds; examines all vouchers, department bills and payrolls for appropriateness of expenditure and for accuracy and availability of funds before payment by Treasurer; reconciles Treasurer/Collector's cash and receivables balances with the general ledger; oversees preparation of weekly warrants for payrolls and accounts payable for review by the Board of Selectmen.

Oversees and participates in the posting of weekly warrants in ledger; posts cash receipts in ledger as received and monthly entries in journal. Assists other town officials in monitoring the town's financial condition; notifies departments of expenditures and account balances on monthly basis; makes recommendations to improve financial condition.

Compiles and submits required state and federal reports during and at the close of the fiscal year; prepares annual balance sheet and breakdown of cash receipts; prepares annual reports for town report. Answers questions from departments, elected boards and the general public regarding town finances and/or accounting procedures.

Assists the Town Administrator in creating financial forecasts; prepares detailed revenue and expenditure estimates for use in the budget process; organize, update, and maintain all internal budget documents as well as the budget documents provided to Town Meeting.

(1) Department Head; (1) Budget Analyst; (2) Full Time Principle Clerks; (1) Part Time Clerk (20 hours)

# **Budget Issues**

The Town provided for a Budget Analyst position for the Accounting Office in FY13. Last fall, we were able to hire Kevin Forgett, a recent graduate of the Suffolk University MPA program and Graduate Fellow at the Moakley Center for Public Management. This position has greatly enhanced this office's ability to provide important financial information and analysis to other Town departments, elected and appointed officials, and citizens of the community.

	TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
	EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
	2011	2012	2013	2014	2014	2014	CHANGE
ACCOUNTING (Lines 12-13)							
Salaries							
Fulltime	\$199,645	\$200,170	\$266,063	\$264,519	\$264,519	\$264,519	
Parttime	\$27,406	\$27,636	\$28,575	\$28,762	\$28,762	\$28,762	
12- Total Salaries	\$227,051	\$227,806	\$294,638	\$293,281	\$293,281	\$293,281	
Expenses							
Materials & Supplies	\$603	\$700	\$700	\$800	\$800	\$800	
Contracted Services	\$0	\$0	\$0	\$0	\$0	\$0	
Capital Outlay	\$0	\$0	\$0	\$0	\$0	\$0	
M.E.L.T.	\$1,693	\$2,300	\$2,300	\$4,235	\$4,235	\$4,235	
13- Total Expenses	\$2,296	\$3,000	\$3,000	\$5,035	\$5,035	\$5,035	
TOTAL	\$229,347	\$230,806	\$297,638	\$298,316	\$298,316	\$298,316	0.23%

#### **DEPT 141 - ASSESSORS**

### <u>Description of Services</u>

The primary function of the Assessing Department is to value all Real Estate and Personal Property within the Town.

The Department also administers all Motor Vehicle Excise Bills, Real Estate Exemptions and Real Estate/ Personal Property Abatements.

The Office maintains permanent records of all real estate transactions/ ownership information within the Town.

Annually mail a Form of List to business owners and when returned, analyze the data provided to value all business personal property.

Income and Expense Forms are mailed to commercial property owners at the beginning of the year. The returns are data entered and analyzed to determine values on commercial and industrial properties.

We also mail out exemption applications annually to residents who have previously qualified for an exemption and process the applications when they are returned.

The Board of Assessors review all abatements for real estate and personal property.

The Town Appraiser represents the Town at the Appellate Tax Board on real estate and personal property tax values that are disputed.

We also maintain the Databases for Patriot, Munis, GIS, and the website.

(1) Department Head, (1) F-T Principal Clerk, (2) F-T Senior Clerks

# **Budget Issues**

This budget is presented at level service for FY2014.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQ UEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
AS	SESSORS (Lines 14-15)							
	Salaries							
	Fulltime	\$229,091	\$235,574	\$243,341	\$247,676	\$247,676	\$247,676	
	Elected/Appointed	\$2,600	\$2,600	\$2,600	\$2,600	\$2,600	\$2,600	
14-	Total Salaries	\$231,691	\$238,174	\$245,941	\$250,276	\$250,276	\$250,276	
	Expenses							
	Materials & Supplies	\$1,889	\$3,100	\$3,100	\$3,100	\$3,100	\$3,100	
	Contracted Services	\$86,275	\$93,700	\$94,600	\$96,600	\$96,600	\$96,600	
	Capital Outlay	\$863	\$500	\$1,900	\$1,900	\$1,900	\$1,900	
	M.E.L.T.	\$5,179	\$5,200	\$6,700	\$6,700	\$6,700	\$6,700	
15-	Total Expenses	\$94,206	\$102,500	\$106,300	\$108,300	\$108,300	\$108,300	
	Special Accounts							
	TOTAL	\$325,897	\$340,674	\$352,241	\$358,576	\$358,576	\$358,576	1.80%

### **DEPT 145 – TREASURER/COLLECTOR**

### **Description of Services**

Perform all duties as outlined in the Town's General bylaws article VII sections 1-5.

The Treasurer/Collector is responsible for administering the benefits programs for all employees, which includes health, life, disability, dental, deferred compensation, tax shelter, and pension.

Responsible for the administration of the Town Payroll for all employees and the withholding of all federal and state taxes as well as the quarterly and annual reporting and payment of those taxes.

Issue and report Federal Form W-2 for all employees.

Prepare and monitor the annual budget for the Treasurer/Collector's Department.

Evaluate, hire, and administer a staff of ten employees.

Report to Town Meeting and the public on all department activities and responsibilities as noted herein.

The Treasurer is responsible as a board member and fiscal officer for the Burlington Community Scholarship Foundation.

Currently, the Treasurer/Collector is chairmen of the Town's Ice Palace Oversight Committee where the responsibilities include the scheduling of quarterly meetings and reviewing of the weekly and monthly financial operations of the Ice Palace.

(1) Elected F-T Treasurer/Collector, (1) Assistant Tax Collector (1) F-T Benefits Administrator, (4) F-T Principal Clerks, (2) F-T Senior Clerks, (2) P-T Senior Clerks

# **Budget Issues**

This budget is presented at level service for FY2014.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
TR	EASURER/COLLECTOR (L	ines 16-18)						
	Salaries							
	Fulltime	\$393,484	\$399,057	\$414,307	\$407,692	\$407,692	\$407,692	
	Elected/Appointed	\$108,901	\$112,802	\$113,236	\$113,236	\$113,236	\$113,236	
	Overtime	\$0	\$2,000	\$1,500	\$2,000	\$2,000	\$2,000	
	Parttime	\$57,540	\$61,486	\$64,592	\$68,702	\$68,702	\$68,702	
16-	Total Salaries	\$559,925	\$575,345	\$593,635	\$591,630	\$591,630	\$591,630	
	Expenses							
	Materials & Supplies	\$6,284	\$5,550	\$5,825	\$19,100	\$19,100	\$19,100	
	Contracted Services	\$212	\$850	\$975	\$1,025	\$1,025	\$1,025	
	Capital Outlay	\$519	\$125	\$250	\$425	\$425	\$425	
	M.E.L.T.	\$2,185	\$2,671	\$2,934	\$3,225	\$3,225	\$3,225	
17-	Total Expenses	\$9,200	\$9,196	\$9,984	\$23,775	\$23,775	\$23,775	
	Special Accounts							
	Interest Refund	\$0	\$100	\$100	\$100	\$100	\$100	
18-	Total Special Accounts	\$0	\$100	\$100	\$100	\$100	\$100	
	TOTAL	\$569,125	\$584,641	\$603,719	\$615,505	\$615,505	\$615,505	1.95%

### **DEPT 149 – CENTRAL ADMINISTRATION**

### <u>Description of Services</u>

Provides for bulk purchases of general office supplies, paper, and postage as well as the annual lease payments and maintenance agreements for all office equipment.

Accounts for the costs of employee and retiree health insurance premiums and other benefits, the Town's self insured unemployment program, and the Town's required Medicare match.

Town Insurance includes the cost of the Town's property and casualty insurance program and all other insured lines as well as the annual appropriation for the Town's self insured workers compensation pool.

Budgets for the cost of the Town's required annual financial audit and the "Single Audit" of Federal Grant Expenditures.

# **Staffing**

None

# **Budget Issues**

Chapter 32B – Health and other employee benefits continue to be a difficult component of the overall budget but were able to be level funded for FY14. The funding for the 4<sup>th</sup> of July Parade has been presented as a separate financial warrant article for the past two fiscal years.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
CE	NTRAL ADMINISTRATION (I	ines 19-28)						
19-	Central Supply	\$105,863	\$110,000	\$110,000	\$110,000	\$110,000	\$110,000	
20-	Central Machines	\$23,393	\$25,480	\$25,658	\$25,658	\$25,658	\$25,658	
21-	Chapter 32B - Health Ins. (4	\$9,467,985	\$10,800,000	\$11,400,000	\$11,400,000	\$11,400,000	\$11,400,000	
22-	Unemployment Comp (AA)	\$199,999	\$200,000	\$150,000	\$125,000	\$125,000	\$125,000	
23-	Pension Reimbursement (A	\$702	\$3,000	\$2,000	\$2,000	\$2,000	\$2,000	
24-	Town Insurance (AA)	\$504,267	\$700,000	\$700,000	\$700,000	\$700,000	\$700,000	
25-	Financial Audit (AA)	\$49,350	\$50,000	\$65,000	\$65,000	\$65,000	\$65,000	
26-	Medicare Tax (AA)	\$680,867	\$689,062	\$737,296	\$803,653	\$803,653	\$803,653	
27-	Chas George Settlement (A	\$0	\$0	\$0	\$0	\$0	\$0	
28-	4th of July/Town Event	\$0	\$5,000	\$0	\$0	\$0	\$0	
	TOTAL	\$11,032,426	\$12,582,542	\$13,189,954	\$13,231,311	\$13,231,311	\$13,231,311	0.31%

### **DEPT 151 – LEGAL**

# **Description of Services**

Contains the budget for the majority of town wide legal expenses with the exception of certain specialty areas. The Town utilizes outside legal counsel for its legal needs.

# **Staffing**

None

# **Budget Issues**

This budget reflects the anticipated costs related to both general counsel and labor counsel.

		TO TAL EXPENDED	TO TAL EXPENDED	TO TAL RAISED	DEPT REQUEST	SUPER- VISORY	W &M APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
LEG	GAL (Lines 29-32)							
29-	Legal Fees	\$94,999	\$95,000	\$95,000	\$95,000	\$95,000	\$95,000	
30-	Collective Bargaining	\$159,999	\$100,000	\$90,000	\$98,000	\$98,000	\$98,000	
31-	Tax Title	\$2,343	\$2,000	\$2,500	\$2,500	\$2,500	\$2,500	
32-	Cable TV Negotiations	\$596	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	
	TOTAL	\$257,937	\$198,500	\$189,000	\$197,000	\$197,000	\$197,000	4.23%

#### **DEPT 152 – HUMAN RESOURCES**

### **Description of Services**

The Human Resources Department serves as a partner to all Town and School employees, and provides support in the areas of Recruitment and Selection, Compensation, Employee Relations, Labor Relations, Organization and Employee Development.

Examples of the Human Resources Department's offerings include:

- Monitoring, reviewing, and interpreting current personnel policies, job classification and salary structures, collective bargaining agreements.
- Overseeing personnel records and data for all employees, including maintaining a complete file for each employee.
- Planning and coordinating recruitment and selection procedures for exempt and non-exempt employees including: Preparation and placement of recruitment announcements and advertising; recommendation of appropriate recruitment process; assisting department heads and school administrators with screening of applications and identification of most highly qualified candidates; and assists departments in developing interviews and other selection procedures, and performance of reference/background checks.
- Providing support in the administration of the municipality's and school department's classification and pay plans including: Making recommendations on reclassification of existing positions; assisting in the conducting of classification studies; assisting in the conducting of salary surveys to evaluate positions and make recommendations on salary schedules in preparation for collective bargaining, and to ensure the municipality and school department is paying market-competitive wages and offering benefits comparable to other geographic communities similar in demographics.
- Coordinating teaching faculty licensure and *No Child Left Behind* staffing and federal reporting requirements.
- Maintenance of personnel policies and procedures while ensuring their consistent interpretation and application to collective bargaining agreements, local, state and federal laws. Ensuring the Town and the School Department's employment practices are in accordance with all applicable state and federal requirements.
- Assisting in the preparation and submittal of civil service correspondence and forms in accordance with Chapter 31 of the General Laws of the Commonwealth of Massachusetts.
- Coordinating recruitment efforts of department head and school administrative vacancies in compliance with local, state and federal regulations. Assisting and participating in annual new teacher orientation. Supporting inductions programs and mentoring programs for successful retention of teaching staff.
- Assisting municipal and school management team in the annual renewal of the Town's health insurance and dental
  plans; meet and discuss premium increases, plan design changes and record minutes of meetings with the
  Insurance Advisory Committee.
- Conducting in-house training sessions for staff as required or necessary. Meet as appropriate with employees to discuss individual job-related issues. Act as a liaison with the Employee Assistance Program.
- Assisting in the administration, as appropriate, of collective bargaining agreements and preparing recommendations for the Town Administrator and Superintendent of Schools prior to commencement of

- negotiations. Assisting with negotiations where appropriate. Involvement with grievance hearings and arbitrations as necessary.
- Serves as the information resource for town and school personnel in the areas of personnel policies, hiring practices, dispute resolution and employee assistance.
- Promotion of Equal Opportunity Employment (EEO) and diversity in the workplace as well as the prevention of sexual harassment, discrimination and claims of hostile work environment. Oversees the preparation of the Affirmative Action Report, EEO-4 Report, and other required workforce documents.

Human Resources Director (1, Full-Time) Human Resources Coordinator (1, Full-Time) Human Resources Clerk (1, Part-Time)

# **Budget Issues**

The Human Resources Department serves approximately 900 Town and School employees, as well as all applicants for Town or School employment opportunities. This is a shared position between the Town and Schools. The budget to be voted below represents the Town portion only. The additional funding for this department is within the School Operating budget. This partnership has worked extremely well over the years.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
HUMAN RESO	URCES (Lines 33	3-35)						
Salaries								
Fulltime		\$53,184	\$52,236	\$104,573	\$102,963	\$102,963	\$102,963	
Part Time		\$2,212	\$7,500	\$7,500	\$0	\$0	\$0	
33- Total Salar	ries	\$55,396	\$59,736	\$112,073	\$102,963	\$102,963	\$102,963	
Expenses								
Materials &	Supplies	\$0	\$400	\$400	\$415	\$415	\$415	
Contracted	Services	\$0	\$0	\$0	\$0	\$0	\$0	
M.E.L.T.		\$465	\$1,100	\$1,100	\$1,670	\$1,670	\$1,670	
34- Total Expe	nses	\$465	\$1,500	\$1,500	\$2,085	\$2,085	\$2,085	
Special Ac	counts							
Employee C	Computer Training	\$0	\$2,000	\$2,500	\$2,600	\$2,600	\$2,600	
BMEA/Educ	cation	\$3,020	\$6,000	\$5,000	\$5,000	\$5,000	\$5,000	
Recruitment	t/Retention	\$1,124	\$1,500	\$2,000	\$5,000	\$5,000	\$5,000	
35- Total Speci	ial Accounts	\$4,144	\$9,500	\$9,500	\$12,600	\$12,600	\$12,600	
TOTAL		\$60,005	\$70,736	\$123,073	\$117,648	\$117,648	\$117,648	-4.41%

### **DEPT 155 – MANAGEMENT INFORMATION SYSTEMS**

# Description of Services

MIS, comprised of three permanent/full time employees, has been responsible for the installation, maintenance, and training of technology within many of the town's departments. This department will be changing as the year progresses due to recommendations made through the Information Systems Advisory Committee process that took place over the last year. Webb Consulting Services prepared an information technology assessment on our operations. Based on that report, they have made 220 recommendations for our consideration.

The major recommendations were that the Town establishes a joint Town-School Information Services Department and that we establish a leadership position to provide for all aspects of IS throughout Burlington. Based on this, the Board of Selectmen and the School Committee have signed a Memorandum of Understanding creating a Director of Information Systems that will lead both the Town and School technology departments. This position will blend the needs of both departments and ensure a high level of cooperation and coordination. In addition, the report recommended that we establish the position for application support for Town services and that we implement a robust help desk/asset management program. All of these recommendations are being addressed within this budget with support from financial articles.

The backbone of the town's network is an extensive fiber optic cable plant connecting town facilities, schools, water towers, & sewer pumps; and carries all data, telephone, & video involving town business at significant savings over alternative methods of data transport. Installed approximately 10 years ago and connecting 53 sites, it remains an impressive bit of technology that is still visited by many inquisitive communities, even as far away as New Jersey.

Many proprietary software applications, unique to the public sector, are necessary for the smooth operation of the town's day-to-day function:

MUNIS is the financial system which keeps track of the town's receivables/collectibles, payroll, and budgets.

*Patriot* is employed by the Assessor's office to maintain commercial & residential property records and values. The public is welcome to access this data at <a href="https://www.patriotproperties.com">www.patriotproperties.com</a>.

*RecTrac* is used to track activity reservations and programs at the Recreation Department; and may be accessed by residents at <a href="https://www.burlingtonrecreation.org">www.burlingtonrecreation.org</a>.

GeoTMS is vital to the tracking of various permits issued by the Building department.

SCADA assists the Department of Public Works in monitoring their systems.

These systems, and many others, are maintained, updated, and backed up by MIS. They are all large and complex; each sporting their own quirks. Some utilize security certificates, require multiple servers, or connection to state/federal agencies.

# Staffing

(1) Critical Systems/Applications Administrator; (1) System/Application Administrator; (1) Network/Repair Technician

#### **Budget Issues**

This budget has been revamped to address the recommendations as presented through the Webb report and seeks to address issues that have plagued information systems. We will monitor these changes and assess, as we progress, what is needed to implement other aspects of the report. This does address the four major recommendations presented.

		TO TAL	TO TAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQ UEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
MA	NAGEMENT INFO. SYSTEMS	S (Lines 36-37)						
	Salaries							
	Full Time	\$165,870	\$171,815	\$177,395	\$249,219	\$249,219	\$249,219	
	Part Time	\$15,386	\$12,000	\$6,000	\$0	\$0	\$0	
36-	Total Salaries	\$181,256	\$183,815	\$183,395	\$249,219	\$249,219	\$249,219	
	Expenses							
	Materials & Supplies	\$3,647	\$15,400	\$15,400	\$15,400	\$15,400	\$15,400	
	Contracted Services	\$61,657	\$80,350	\$88,350	\$88,350	\$88,350	\$88,350	
	Capital Outlay	\$16,536	\$11,200	\$22,000	\$22,000	\$22,000	\$22,000	
37-	Total Expenses	\$81,840	\$106,950	\$125,750	\$125,750	\$125,750	\$125,750	
	TOTAL	\$263,096	\$290,765	\$309,145	\$374,969	\$374,969	\$374,969	21.29%

#### **DEPT 161 – TOWN CLERK**

### <u>Description of Services</u>

- 1) Vital Records: Record, index and, in some instances, create the town's "vital records" (births, deaths, marriages); issue certified copies thereof; serve as burial agent;
- 2) Elections: Conduct all elections in conformance with federal and state laws and regulations, train poll workers, prepare the ballot for local elections, certify and report results, administer campaign finance laws for local elections, administer oaths of office and provide elected and appointed officials with copies of the State's Conflict of Interest and Opening Meeting Laws;
- 3) Town Meeting: Serve as clerk to the Town Meeting, take attendance and minutes, certify votes, submit bylaw articles to the Attorney General for approval, publish and codify the town's zoning and general bylaws;
- 4) Public Records: Receive applications and certify decisions for special permits, variances, subdivisions, minor engineering changes, and Approval Not Required; record and renew Business Certificates (DBA's); record, index and invoice utility pole/conduit locations; oversee the Town's Archives and Records Management Program; provide copies of public records upon request; post meetings of all town boards, commissions and committees;
- 5) Census and Voter Registration: Conduct an annual listing of all residents/voters and maintain the State's Central Voter Registry; initiate voter registration outreach; publish the Annual Street List; prepare and distribute annual reports to schools, veterans, jury commission, Council on Aging and police; provide demographic data to various town departments and the general public;
- 6) Licensing/Permits: Dogs, storage of flammable materials, raffles;
- 7) Public Information and Services: Maintain a high level of customer service providing general information (using press releases, postings, internet, office and phone) to both the general public and other town departments; serves as Notary Public, Justice of the Peace, Passport Application Agent, and Commissioner to Qualify Public Officers.

### Staffing

(1) Department Head, (1) F/T Archivist/Records Manager, (1) F/T Administrative Assistant, (1) F/T Senior Clerk, (1) P/T Department Assistant

Revenue Generated for 2012: \$147,473

### **Budget Issues**

This budget is presented at level service for FY2014.

		TOTAL	TO TAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQ UEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
ТО	WN CLERK (Lines 38-40)							
	Salaries							
	Fulltime	\$133,306	\$148,549	\$147,536	\$150,177	\$150,177	\$150,177	
	Elected/Appointed	\$111,195	\$81,870	\$85,806	\$91,242	\$91,242	\$91,242	
	Parttime	\$0	\$0	\$0	\$0	\$0	\$0	
38-	Total Salaries	\$244,501	\$230,419	\$233,342	\$241,419	\$241,419	\$241,419	
	_							
	Expenses							
	Materials & Supplies	\$2,220	\$2,225	\$2,275	\$2,275	\$2,275	\$2,275	
	Contracted Services	\$9,318	\$9,600	\$9,700	\$9,700	\$9,700	\$9,700	
	Capital Outlay	\$0	\$5,300	\$3,000	\$2,300	\$2,300	\$2,300	
	M.E.L.T.	\$1,793	\$2,000	\$2,605	\$2,605	\$2,605	\$2,605	
39-	Total Expenses	\$13,331	\$19,125	\$17,580	\$16,880	\$16,880	\$16,880	
	Special Accounts							
	Elections	\$42,857	\$38,611	\$58,648	\$22,197	\$22,197	\$22,197	
40-	<b>Total Special Accounts</b>	\$42,857	\$38,611	\$58,648	\$22,197	\$22,197	\$22,197	
	TOTAL	\$300,689	\$288,155	\$309,570	\$280,496	\$280,496	\$280,496	-9.39%

### **DEPT 162 – REGISTRARS OF VOTERS**

# <u>Description of Services</u>

The Registrars of Voters responsibilities include:

- 1) Census and Voter Registration: Conduct an annual listing of all residents/voters and maintain the State's Central Voter Registry; initiate voter registration outreach; publish the Annual Street List in conjunction with the Town Clerk's Department; conducts hearings on challenges to residents' eligibility to vote.
- 2) Petitions and Nominations: Certify names of registered voters who sign state and local petitions and nomination papers.
- 3) Recounts: Conduct recounts of contested election races.

# **Staffing**

(1) Dept. Assistant (Town Clerk's Department), (3) Appointed Board Members. Town Clerk serves as clerk to and a member of the Board of Registrars

# **Budget Issues**

This budget is level funded and level service for FY2014.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQ UEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	<b>CHANGE</b>
RE	REGISTRARS OF VOTERS (Lines 41-42)							
	Salaries							
	Elected/Appointed	\$775	\$1,150	\$1,150	\$1,150	\$1,150	\$1,150	
41-	Total Salaries	\$775	\$1,150	\$1,150	\$1,150	\$1,150	\$1,150	
	Expenses							
	Materials & Supplies	\$856	\$741	\$900	\$900	\$900	\$900	
	Contracted Services	\$4,588	\$6,150	\$6,150	\$6,000	\$6,000	\$6,000	
42-	Total Expenses	\$5,444	\$6,891	\$7,050	\$6,900	\$6,900	\$6,900	
	TOTAL	\$6,219	\$8,041	\$8,200	\$8,050	\$8,050	\$8,050	-1.83%

### **DEPT 171 – CONSERVATION**

### **Description of Services**

The Conservation Department's responsibilities include:

- 1) Provide technical support to the appointed Conservation Commission in their role as regulators and enforcers of the MA Wetlands Protection Act (MGL Chapter 131, section 40), the MA wetland regulations (310 CMR 10.00), the Burlington Wetland Bylaw (Article XIV, section 1.0) and the Burlington Erosion & Sediment Control Bylaw (Article XIV, section 6.0).
- 2) Provide administrative and logistical support for the Conservation Commission.
- 3) Review and provide comments on projects and proposals to Planning Board and other boards on wetlands and/or environmental issues.
- 4) Assist residents and project proponents in navigating the various regulatory application processes.
- 5) Manage several parcels of Town-owned land under the Conservation Commission's jurisdiction. These include the Mill Pond, Sawmill Brook, Marion Road and Little Brook Conservation Areas, in addition to several smaller parcels. This includes the hiring of seasonal workers to clear trails and pick up litter.
- 6) Promotion of the acquisition of additional open space throughout the Town through several means, including conservation restrictions, land donations, land transfers, and outright purchases.
- 7) Management of seasonal hand stream-cleaning program, which includes hiring 2-4 seasonal workers.
- 8) Coordinate the Town's National Pollutant Discharge Elimination System (NPDES) compliance program.

### Staffing

(1) Department Head, (1) F-T Conservation Assistant, (1) F-T Principal Clerk

### **Budget Issues**

This budget is presented at level service for FY 2014

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
CC	ONSERVATION (Lines 43-45)							
	Salaries							
	Fulltime	\$122,835	\$123,222	\$177,143	\$179,344	\$179,344	\$179,344	
	Parttime	\$24,056	\$27,208	\$1,300	\$1,300	\$1,300	\$1,300	
43-	Total Salaries	\$146,891	\$150,430	\$178,443	\$180,644	\$180,644	\$180,644	
	Expenses							
	Materials & Supplies	\$473	\$500	\$500	\$1,050	\$1,050	\$1,050	
	Contracted Services	\$0	\$0	\$0	\$0	\$0	\$0	
	Capital Outlay	\$0	\$0	\$0	\$0	\$0	\$0	
	M.E.L.T.	\$1,487	\$1,500	\$1,550	\$1,980	\$1,980	\$1,980	
44-	Total Expenses	\$1,960	\$2,000	\$2,050	\$3,030	\$3,030	\$3,030	
	Special Accounts							
	Land Management/Legal Ads	\$5,461	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	
	Stream Cleaning	\$8,998	\$9,000	\$9,000	\$9,000	\$9,000	\$9,000	
45-	Total Special Accounts	\$14,459	\$13,000	\$13,000	\$13,000	\$13,000	\$13,000	
	TOTAL	\$163,310	\$165,430	\$193,493	\$196,674	\$196,674	\$196,674	1.64%

### **DEPT 175 – PLANNING**

### <u>Description of Services</u>

The Planning Department's responsibilities include the review of development proposals, master planning, direct assistance to the Planning Board, assistance to the public, and as necessary assistance to other Town Departments and Committees.

The Planning Department reviews all commercial and multi-family development proposals for consistency with Town bylaws and regulations as well as statutory conformance. The process of Site Plan review used by the department is defined in Article 9 of the Zoning Bylaw as well as the Planning Board Site Plan Rules and Regulations. In addition, uses defined in the zoning bylaw, which have a potential detrimental impact on the environment, traffic, town infrastructure or the water supply require Special Permit review. The process of Special Permit review is a statutory requirement outlined in MGL Chapter 40A section 9, as well as the Planning Board Special Permit Rules and Regulations. By State Law, the Department is responsible for the exercise of the Subdivision Control Law (MGL Chapter 41) which affects all divisions and boundary modification of property in Burlington. The Department advises the Planning Board of local bylaw conformance, applicable state and federal laws and case law which affect land-use decisions.

Master Planning is mandated under MGL Chapter 41 Section 81-D. The Planning Department undertakes planning studies and research to identify existing and future land use issues and opportunities as well as monitors innovative state and national planning initiatives and applicable case law. The Department proposes courses of action to address such issues and opportunities to guide the master planning process. The Department initiates the implementation of master plan recommendations by such courses of action as the drafting of bylaw and regulation revisions, facilitating public forums and hearings, required for adoption of such amendments.

The Planning Department is responsible for the updates to the Massachusetts Commonwealth Capital Application programs, which affects many state grants. In addition, the Planning Department undertakes grant writing and research to help fund town planning initiatives. The department also has assisted many town committees over the years such as the Land Use Committee and the Route 3A subcommittee to name a few.

Day-to-day responsibilities include application review and processing, database management, GIS data management, responding to citizen inquiries and complaints, monitoring of construction activity, and conducting research and compiling background information for planning board members.

# Staffing

- 1 full time department head required to be professional planner w/advanced degree.
- 1 full time senior planner required to be professional planner w//advanced degree preferred.
- 1 full time assistant planner required to be professional planner w/degree.
- 1 full time principal clerk requires HS diploma

### **Budget Issues**

The original budget includes the addition of a part-time seasonal Development Compliance Inspector to be shared with the Conservation Commission to assist both departments with much needed land development management review in the busiest of construction seasons. Total request for this position between departments is \$3,000. This position was not supported by the Ways and Means Committee at this time.

	TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
	EXPENDED	EXPENDED	RAISED	REQ UEST	VISORY	APPRO VED	%
	2011	2012	2013	2014	2014	2014	CHANGE
PLANNING BOARD (Lines 46-4	<b>17</b> )						
Salaries							
Fulltime	\$200,743	\$203,092	\$256,335	\$239,728	\$239,728	\$239,728	
Elected/Appointed	\$4,400	\$4,400	\$4,400	\$4,400	\$4,400	\$4,400	
Overtime	\$720	\$600	\$600	\$737	\$737	\$737	
Parttime	\$12,156	\$13,000	\$4,000	\$7,000	\$7,000	\$4,000	
46- Total Salaries	\$218,019	\$221,092	\$265,335	\$251,865	\$251,865	\$248,865	
Expenses							
Materials & Supplies	\$2,071	\$2,200	\$2,200	\$2,200	\$2,200	\$2,200	
Contracted Services	\$5,022	\$4,000	\$4,000	\$7,300	\$7,300	\$7,300	
Capital Outlay	\$0	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	
M.E.L.T.	\$5,343	\$5,411	\$5,411	\$7,761	\$7,761	\$7,761	
47- Total Expenses	\$12,436	\$13,111	\$13,111	\$18,761	\$18,761	\$18,761	
TO TAL	\$230,455	\$234,203	\$278,446	\$270,626	\$270,626	\$267,626	-3.89%

### **DEPT 176 – BOARD OF APPEALS**

### **Description of Services**

Established under Section 9.5.1 of the Zoning By-Law pursuant to Chapter 40A of the Massachusetts General Laws; Appointed by the Board of Selectmen.

The Board is charged with the following duties; to hear and decide appeals from an adverse decision of the Building Inspector or any Town Board, to make determinations in Flood Hazard Districts, to hear and decide petitions for variances, to issue comprehensive permits under MGL Chapter 40B, and to permit signs in particular instances.

# Staffing

(2) Alternate and (5) permanent members appointed to unpaid terms of one and five years respectively.

# **Budget Issues**

This budget is presented at level service for FY 2014.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
BOARD OF APPEALS (Lines 48-50)								
48- Salarie	s - Part Time	\$12,710	\$10,826	\$11,095	\$11,369	\$11,369	\$11,369	
49- Expens	es - Mat & Supplies	\$254	\$250	\$250	\$250	\$250	\$250	
50- Spec. A	ccts - Ads & Postage	\$4,561	\$3,500	\$4,000	\$6,000	\$6,000	\$6,000	
TOTAL		\$17,525	\$14,576	\$15,345	\$17,619	\$17,619	\$17,619	14.82%

### **DEPT 192 – TOWN FACILITIES**

### **Description of Services**

The Town Facilities Department is primarily responsible for the overall physical care, cleaning, repair and maintenance of the seven (7) major buildings in the center of town:

- Town Hall
- Town Hall Annex
- The Main Fire Station
- The Library
- The Police Station
- The Human Services Building
- Grandview

Additionally, the Facilities Department is also responsible for the property management of all other town owned buildings, garages and structures that do not fall under the School Department.

The daily general custodial care is handled by a full-time staff of four and in the evening by a permanent part-time staff of two. Presently, in addition to the in-house custodial staff, an outside private cleaning service takes care of just the Police Station.

Federal, state, and local compliance for public buildings must be maintained and kept up to date in all of the following areas:

- Roofing Systems
- H.V.A.C. Systems
- Electrical Systems
- Plumbing
- Doors and Windows
- Fire Alarm and Security
- Elevators, stairways, walkways, ramps and handicap access

All of the above and more is undertaken and accomplished by various outside licensed contractors, electricians, plumbers, inspection services, HVAC mechanical companies and by an in-house part-time staff of four (4) maintenance craftsmen.

Funding for Capital Outlay Expenditures is mainly utilized during the year for minor building repairs, refurbishments and / or miscellaneous tools and equipment related to or needed for the management of the properties

Last, but certainly not least, the proper exterior and interior appearance of the Town's Public Buildings is, to a large extent, the responsibility of Facilities and one in which the department takes seriously. It is of the utmost importance that the citizens of Burlington be able to take pride in their Public Buildings.

### **Budget Issues**

This budget is presented as level service for FY 2014.

	TOTAL	TO TAL	TOTAL	DEPT	SUPER-	W&M	
	EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
	2011	2012	2013	2014	2014	2014	CHANGE
TOWN FACILITIES (Lines 51-5	52)						
Salaries							
Fulltime	\$240,308	\$235,629	\$246,304	\$249,551	\$249,551	\$249,551	
Permanent Part Time	\$65,344	\$67,158	\$61,488	\$64,300	\$64,300	\$64,300	
Overtime	\$26,787	\$27,768	\$27,768	\$27,768	\$27,768	\$27,768	
Parttime	\$60,500	\$113,238	\$109,222	\$112,222	\$112,222	\$112,222	
51- Total Salaries	\$392,939	\$443,793	\$444,782	\$453,841	\$453,841	\$453,841	
Expenses							
Materials & Supplies	\$29,774	\$32,400	\$32,400	\$33,900	\$33,900	\$33,900	
Contracted Services	\$156,168	\$173,000	\$183,528	\$201,528	\$201,528	\$201,528	
Occupancy	\$225,780	\$251,545	\$251,545	\$251,545	\$251,545	\$251,545	
Capital Outlay	\$15,000	\$15,000	\$22,000	\$24,000	\$24,000	\$24,000	
52- Total Expenses	\$426,722	\$471,945	\$489,473	\$510,973	\$510,973	\$510,973	
TOTAL	\$819,661	\$915,738	\$934,255	\$964,814	\$964,814	\$964,814	3.27%

### **DEPT 210 – POLICE**

### **OVERVIEW**

The Police Department's budget request for FY 2014 is \$7,070,238.32. This represents an overall increase of 4.68 % from FY 2013. The budget focuses primarily on personnel while maintaining the services that residents have come to expect.

# **BUDGET DETAILS**

### Full-time Salaries

Full-time salaries will increase by 5.15%.

The full-time salaries budget reflects rates from two contracts in addition to negotiated raises on the third contract with the Patrol union.

Full-time salaries also include step and longevity increases.

Holiday pay and other contractual incentives are also included under full-time salaries.

Two patrol positions which were previously funded for half a fiscal year are now unfunded.

### **Overtime Salaries**

Overtime salaries are level funded.

# **Traffic Supervisor Salaries**

This account increases .54% which is a reflection of contracted salary step increases.

### Animal Control Officer Salary

This account increases 2.43% due to contracted raises.

### **Salaries Summary**

Overall, salaries will increase 4.51 % in FY 2014

# **EXPENSES**

### Materials and Supplies

This account increases by 4.17%. The only increase was in the Armorer category due to skyrocketing ammunition costs along with safety equipment & supplies for anticipated training in the schools.

### **Occupancy**

This account increases by .50%. Gas and electricity costs have been adjusted to reflect an increase on the delivery/transmission costs associated with these utilities.

### Capital Outlay

This account increases by 28.72%. The major increase is a new line item which will be used to put the department on a replacement schedule for weapons, radios and ballistic vests, which were previously requested as capital budget items. This account also reflects the purchase of three police cruisers, which have increased in price.

# **Contracted Services**

This account increases by 4.72%. This increase is due to an upgrade in the internal security system within the department's network. Backup software will also need to be upgraded to be compatible with newer Microsoft server operating systems. Cost of maintaining and supporting various network systems round out the increase.

# Out-of-State Travel

As usual, this will not be funded.

# *M.E.L.T.*

This account is level funded.

### Special Accounts

This account increases .12% due to the fact that two officers were added to the NEMLEC Tactical Patrol Force and will need outfitting.

### **CONCLUSION**

At an overall increase of 4.68%, this budget is over the guidelines. However, this is almost entirely due to bargained salary increases, which represent nearly all of the overall increase (3.99% of the 4.68% total percentage increase).

The increase in Capital Outlay will allow the department to systematically replace items such as firearms, radios and ballistic vests on an annual basis, thus spreading the cost as opposed to prior years of asking for a large expenditure for replacement of these items through capital budget.

With an increase of .69% *combined* in expenses and special accounts and costs of equipment & services rising this will be a tight year that will have to be monitored closely.

Chief Michael R. Kent Burlington Police Department

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPROVED	%
		2011	2012	2013	2014	2014	2014	CHANGE
PO	LICE DEPARTMENT (Lines 5		2012					01111102
	Salaries							
	Fulltime	\$5,380,212	\$5,085,669	\$5,244,438	\$5,512,707	\$5,512,707	\$5,512,706	
	Overtime	\$589,336	\$526,600	\$539,100	\$539,100	\$539,100	\$539,100	
	Parttime	\$95,816	\$174,663	\$180,253	\$181,224	\$181,224	\$181,224	
53-	Total Salaries	\$6,065,364	\$5,786,932	\$5,963,791	\$6,233,030	\$6,233,030	\$6,233,030	
	Expenses							
	Materials & Supplies	\$46,497	\$57,113	\$59,988	\$62,488	\$62,488	\$62,488	
	Contracted Services	\$99,801	\$112,760	\$113,251	\$118,600	\$118,600	\$118,600	
	Occupancy	\$146,712	\$151,618	\$153,773	\$154,545	\$154,545	\$154,545	
	Capital Outlay	\$84,050	\$124,250	\$130,750	\$168,300	\$168,300	\$168,300	
	M.E.L.T.	\$2,821	\$3,325	\$3,325	\$3,325	\$3,325	\$3,325	
54-	Total Expenses	\$379,881	\$449,066	\$461,087	\$507,258	\$507,258	\$507,258	
	Special Accounts							
	Clothing Officers/Traffic Sup.	\$101,179	\$101,200	\$101,200	\$101,600	\$101,600	\$101,600	
	Training/Education	\$76,000	\$87,000	\$91,000	\$91,000	\$91,000	\$91,000	
	NEMLEC	\$6,125	\$6,200	\$6,350	\$6,350	\$6,350	\$6,350	
	Medical (111-F)	\$80,974	\$25,000	\$25,000	\$25,000	\$25,000	\$25,000	
	Dead Animal Disposal	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	
	Gasoline	\$104,584	\$105,000	\$105,000	\$105,000	\$105,000	\$105,000	
	Retirement Buyback	\$0	\$0	\$0	\$0	\$0	\$0	
55-	Total Special Accounts	\$369,862	\$325,400	\$329,550	\$329,950	\$329,950	\$329,950	
	TOTAL	\$6,815,107	\$6,561,398	\$6,754,428	\$7,070,238	\$7,070,238	\$7,070,238	4.68%

#### **DEPT 220 – FIRE**

### Description of Services

The Fire Departments (FD) mission is to protect and preserve life and property in the community through code enforcement, public education programs, and incident response to fire, medical, and a myriad of other emergencies. The Fire Department (FD) provides code and regulation enforcement of local, state and federal statutes, regulations, and local bylaws pertaining to fire safety. We regularly inspect commercial properties and participate in quarterly inspections in all hotels, schools, and health care facilities. The FD works and trains with other municipal and public safety departments such as DPW, BOH, COA, Building Dept., and Police to ensure the safest possible environment for residents and visitors of Burlington. We make safety recommendations to other boards and departments during the

plan review process. We ensure compliance of all underground and above ground storage tanks for fuels or other hazardous fluids.

We train members of the public in CPR, conduct BP clinics, fire safety education to all ages, engage in special programs to provide smoke and CO detectors when funding is available. We consult with commercial property managers regarding fire drills and emergency planning. The Fire Department (FD) maintains the municipal fire alarm system, emergency radio communications system, and computerized state and federal fire incident reporting system. We operate fire and emergency medical dispatch division of communication for emergencies and business.

We provide emergency medical basic life support (BLS) transport including CPR & AED, Epi-pen, trauma, and other responses. We extinguish and investigate fires and their causes; extricate trapped victims from motor vehicle accidents, confined spaces, trench collapses, and high rise spaces; respond to flooded basements and other areas; provide ice and water rescue; mitigate hazardous material spills and releases; and are the primary emergency services provider for motor vehicle crashes (MVC) with injuries.

Firefighters receive daily training, participate in residential and business safety inspections, maintain all emergency apparatus and equipment on a daily basis, respond to calls of inquiry and calls for assistance from the public. We respond to other communities on emergency mutual aid calls and receive mutual aid from other communities. Members train with other fire departments and EMS services to enhance regional response capabilities.

## Staffing

Chief and Assistant Chief; 6 Captains; 9 Lieutenants; 40 Firefighters; 4 Civilian Dispatcher; 3 Clerical (1 PT); 1 Civilian Mechanic

### **Budget Issues**

- Additional firefighter/EMTs are needed to respond to the growing emergency workload. New EMTs should be
  certified to EMT-Paramedic level to provide in house ALS (Advanced Life Support) service which will
  provide a higher level of service and an enhanced revenue stream.
- Station 2 needs to be replaced with a new facility large enough and staffed properly to meet the current and future needs for that portion of Burlington. Another challenge is to relocate to an area that will enhance response times to all areas of west Burlington which currently is an issue.
- The multi phase transition of the municipal wired fire system to the new radio fire alarm box system is nearing completion.
- As always there is the challenge of maintaining adequate funding for operational expenses while meeting increased public safety demands and doing all that under the proposed W&M guideline.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQ UEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
FIR	E DEPARTMENT (Lines 56-58	3)						
	Salaries							
	Fulltime	\$4,713,340	\$4,777,113	\$4,905,074	\$4,956,519	\$4,956,519	\$4,956,519	
	Overtime	\$618,935	\$600,000	\$580,000	\$625,000	\$625,000	\$625,000	
	Parttime	\$40,298	\$40,530	\$42,165	\$42,166	\$42,166	\$42,166	
56-	Total Salaries	\$5,372,573	\$5,417,643	\$5,527,239	\$5,623,685	\$5,623,685	\$5,623,685	
	Expenses							
	Materials & Supplies	\$165,423	\$176,412	\$194,712	\$197,412	\$197,412	\$197,412	
	Contracted Services	\$55,913	\$78,400	\$82,400	\$88,600	\$88,600	\$88,600	
	Occupancy	\$72,918	\$76,135	\$78,003	\$76,121	\$76,121	\$76,121	
	Capital Outlay	\$8,079	\$42,761	\$58,675	\$61,581	\$61,581	\$61,581	
	M.E.L.T.	\$4,191	\$8,000	\$9,500	\$10,500	\$10,500	\$10,500	
57-	Total Expenses	\$306,524	\$381,708	\$423,290	\$434,214	\$434,214	\$434,214	
	Special Accounts							
	Medical & Hospital	\$54,000	\$33,500	\$33,500	\$35,500	\$35,500	\$35,500	
	Recertification of EMTs	\$6,500	\$6,500	\$6,500	\$7,000	\$7,000	\$7,000	
	Tuition & Books	\$10,000	\$10,000	\$12,000	\$12,000	\$12,000	\$12,000	
	Licenses & Certifications	\$1,500	\$1,500	\$2,000	\$2,000	\$2,000	\$2,000	
	Clothing Allowance	\$47,541	\$48,725	\$53,150	\$53,150	\$53,150	\$53,150	
	Fire Prevention	\$3,215	\$4,500	\$4,500	\$4,500	\$4,500	\$4,500	
	Arson Investigation	\$825	\$1,000	\$1,000	\$1,200	\$1,200	\$1,200	
	Training	\$13,673	\$17,000	\$19,000	\$19,000	\$19,000	\$19,000	
	Tech Equip, Maint & Mngmnt	\$4,000	\$4,500	\$5,500	\$5,500	\$5,500	\$5,500	
	Termination Buy Back	\$0	\$10	\$10	\$10	\$10	\$10	
	Wellness Program	\$1,858	\$2,500	\$3,000	\$4,000	\$4,000	\$4,000	
58-	Total Special Accounts	\$143,112	\$129,735	\$140,160	\$143,860	\$143,860	\$143,860	
	TOTAL	\$5,822,209	\$5,929,086	\$6,090,689	\$6,201,759	\$6,201,759	\$6,201,759	1.82%

#### **DEPT 241 – BUILDING**

## **Description of Services**

The Building Department ensures public safety throughout the Town of Burlington in the building environment through plan reviews, daily inspections and code enforcement.

The office is responsible for managing plan reviews, permits, and inspections relating to new construction, additions and remodeling projects. As such, the building department reviews building plans submitted to the town and approves them base on compliance with planning and zoning approval as well as the Massachusetts State Building Code. The Building Department is also responsible for annual inspection of certain public assembly occupancies (e.g. theaters, school, and restaurants) and responds to complaints regarding potential code violations and work done without proper permits.

The office staff works diligently with state agencies and public safety departments going through a continuation of certification classes, meetings and training exercises. These agencies include the Local Emergency Planning Committee (LEPC), Massachusetts Emergency Management Agency (MEMA), Federal Emergency Management Agency (FEMA), the Commonwealths' Board of Building Regulations and Standards (BBRS) and the Commonwealth of Massachusetts Department of Fire Services (DFS).

The Building Department's goals for the future are (1) plan for future construction growth, (2) continue to microfiche our building plans in archived storage, and (3) integrate existing paper files into the records tracking software. We have been able attain the goals we have set; directly attributable to this department's endeavor to get the job done.

## Staffing

One (1) Department Head – Inspector of Buildings, two (2) Local Building Inspectors, one (1) Inspector of Wires, one (1) Plumbing and Gas Inspector and one (1) Principal Clerk.

## **Budget Issues**

The budget for the Building Department for the upcoming Fiscal Year 2014 is \$493,695. This department recoups at least 100% of its costs through building and permit fees. In fact, over the last five (5) years, this department has averaged \$1,238,000/year in fees. Total fees collected in calendar year 2012 were \$1,558,750, which is a 43% increase over 2011. The estimated construction value of projects permitted in 2012 was \$155 Million

### Future Needs

Staffing needs pursuant to the proposed budget include a Part-Time Administrative Assistant (Clerk) at 15/hours and a summer intern

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
BU	ILDING DEPARTMENT (Line	es 59-61)						
	Salaries							
	Full Time	\$417,696	\$419,154	\$431,405	\$434,156	\$434,156	\$434,156	
	Overtime	\$19,687	\$19,000	\$19,000	\$14,962	\$14,962	\$14,962	
	Part Time	\$0	\$0	\$0	\$18,045	\$18,045	\$18,045	
59-	Total Salaries	\$437,383	\$438,154	\$450,405	\$467,163	\$467,163	\$467,163	
	Expenses							
	Materials & Supplies	\$1,894	\$1,900	\$2,000	\$2,250	\$2,250	\$2,250	
	Contracted Services	\$15,203	\$15,001	\$17,696	\$17,177	\$17,177	\$17,177	
	Capital Outlay	\$412	\$420	\$420	\$0	\$0	\$0	
	M.E.L.T.	\$9,285	\$5,595	\$5,995	\$7,095	\$7,095	\$7,095	
60-	Total Expenses	\$26,794	\$22,916	\$26,111	\$26,522	\$26,522	\$26,522	
	Special Accounts							
	Hazardous Structures	\$0	\$10	\$0	\$10	\$10	\$10	
61-	Total Special Accounts	\$0	\$10	\$0	\$10	\$10	\$10	
	TOTAL	\$464,177	\$461,080	\$476,516	\$493,695	\$493,695	\$493,695	3.61%

#### **DEPT 244 – SEALER OF WEIGHTS**

### <u>Description of Services</u>

The Town has engaged the Commonwealth of Massachusetts to provide Sealer services in FY12. The Sealer is responsible for enforcing the accuracy requirements and other standards relating to weighing and measuring devices and the use thereof used in the sale of food, fuels and other products. The Town created a revolving fund to account for the fees received for this service. The goal is to make this service self supporting although we believe this will take some time.

The Sealer also enforces the item pricing law and the unit pricing regulations as per M.G.L.

### Staffing

None

# **Budget Issues**

This budget is presented as level service and level funded for FY2014.

		TO TAL EXPENDED	TO TAL EXPENDED	TO TAL RAISED	DEPT REQUEST	SUPER- VISORY	W & M APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
SEALER OF WEIGHTS (Lines 62-63)								
62-	Salaries Part Time	\$0	\$0	\$0	\$0	\$0	\$0	
	Expenses							
	Materials & Supplies	\$300	\$300	\$300	\$300	\$300	\$300	
	Contracted Services	\$9,000	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500	
	M.E.L.T.	\$350	\$0	\$0	\$0	\$0	\$0	
63-	Total Expenses	\$9,650	\$7,800	\$7,800	\$7,800	\$7,800	\$7,800	
	TOTAL	\$9,650	\$7,800	\$7,800	\$7,800	\$7,800	\$7,800	0.00%

## **DEPT 291 – EMERGENCY MANAGEMENT**

# Description of Services

Duties are prescribed as per Town Bylaws 3.0 Civil Defense and MGL Ch639 §1 of the Acts of 1950.

# Staffing

# (1) Appointed Director

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
EM	ERGENCY MGT SERVICE (	64-66)						
	Salaries							
	Elected/Appointed	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	
64-	Total Salaries	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	
_	Expenses							
	Materials & Supplies	\$0	\$200	\$250	\$250	\$250	\$250	
	Contracted Services	\$0	\$300	\$200	\$200	\$200	\$200	
	Occupancy	\$18,674	\$17,000	\$18,000	\$18,000	\$18,000	\$18,000	
	Capital Outlay	\$0	\$0	\$0	\$0	\$0	\$0	
	M.E.L.T.	\$0	\$200	\$150	\$150	\$150	\$150	
65-	Total Expenses	\$18,674	\$17,700	\$18,600	\$18,600	\$18,600	\$18,600	
	Special Accounts							
	Training	\$0	\$0	\$0	\$0	\$0	\$0	
	Surplus Property	\$0	\$1	\$1	\$1	\$1	\$1	
	Emergency Fund	\$0	\$1	\$1	\$1	\$1	\$1	
66-	<b>Total Special Accounts</b>	\$0	\$2	\$2	\$2	\$2	\$2	
	TOTAL	\$23,674	\$22,702	\$23,602	\$23,602	\$23,602	\$23,602	0.00%

#### DEPT 301 - SHAWSHEEN VALLEY TECHNICAL SCHOOL

### <u>Description of Services</u>

Regional school district; provides vocational-technical education to area youth (grades 9-12) and residents. The Town pays an assessment to cover the operating and capital costs of the district based upon local student enrollment.

	TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
	EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
	2011	2012	2013	2014	2014	2014	CHANGE
SHAWSHEEN VALLEY TECH	H (Line 67)						
67- TOTAL (AA)	\$1,283,245	\$1,367,834	\$1,392,940	\$1,417,940	\$1,417,940	\$1,417,940	1.79%

#### **DEPT 300 – LOCAL EDUCATION**

### **Description of Services**

#### Overview:

Burlington Public Schools delivers a world class education to about 3,700 students across six schools from pre-kindergarten through high school. The district's mission is to help all students acquire organized knowledge, master creative and intellectual skills, and understand ideas in ways that foster a positive self-image and lead to life-long learning, self-sufficiency, and responsible citizenship.

To this end, the school district employs over 800 active employees including professional, support, part-time, and summer staff. In addition, the district manages and maintains over 800,000 square feet of building space.

## **Activities and Accomplishments:**

In addition to our primary focus on student learning, the Burlington Public Schools provide a wide array of activities in the visual and performing arts, athletics, and community service at all levels and without fees. Our students are recognized for their accomplishments in all of these areas locally, statewide, and nationally.

## **Budget Challenges:**

The major unknown in the fiscal 2014 budget is that we have unsettled contracts with all of our unions. The negotiations to date have been productive and professional. We also need to support the fundamental changes in educator evaluation and a new set of national standards mandated by the state legislature. Both of these initiatives will require changes in staffing and programming.

In addition, we continue to work with General Government to combine services to maximize efficiencies. This year we are requesting support for a joint Director of Technology. This much needed position will help to coordinate technology services and applications between General Government and the School District.

### **Facilities:**

The School District is grateful for the community support of the new Memorial School and the recently completed renovation and addition to the Marshall Simonds Middle School. Both projects were completed on time and on budget. This new construction along with the Town's generous support of annual maintenance projects, funded through warrants, keep our facilities functioning safely and efficiently.

	TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
	EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
	2011	2012	2013	2014	2014	2014	CHANGE
LOCAL EDUCATION (Line 68)							
Total Operating	\$37,180,877	\$38,581,389	\$40,502,098	\$42,385,445	\$42,385,445	\$42,385,445	
TO TAL OPERATING	\$37,180,877	\$38,581,389	\$40,502,098	\$42,385,445	\$42,385,445	\$42,385,445	4.65%
Special Education (AA)	\$6,835,413	\$7,417,013	\$8,009,408	\$8,310,945	\$8,310,945	\$8,310,945	3.76%
68- TOTAL	\$44,016,290	\$45,998,402	\$48,511,506	\$50,696,390	\$50,696,390	\$50,696,390	4.50%

#### **DEPT 411 – 492 – PUBLIC WORKS**

### **Department of Public Works**

The goal of the Department of Public Works is to provide high quality services to all residents as well as to offer support to boards, commissions and other town departments. To accomplish this goal the department is made up of six divisions including Administration, Cemetery, Central Maintenance, Engineering, Highway, and Water and Sewer. With its 52 full-time, part-time and seasonal employees the department maintains the Town's roadways, drainage, water, sewer, street lights, traffic lights, and cemetery infrastructure. In addition the department provides daily services such as water, sanitary sewer, B-Line, trash pick-up and winter maintenance operations. Following is a description of each division responsibilities:

#### **DPW Administration**

Provide citizens, boards and commissions and other town departments with exceptional service and support through the consistently managed efforts of the department.

Description of Services and Responsibilities:

Water & Sewer Billing, Trash Collection & Recycle Contract Management, 1st and 2nd Meter Management, Cross Connection Program, Accounts Payable for entire DPW Dept., Maintenance of Personnel records for entire DPW Dept. and Burlington Transit (B-Line) Administration

### Staffing:

- (1) Dept. Head, (1) Administrative Assistant, (1) Head Clerk, (1) Principal Clerk,
- (1) Sr. Clerk

### **Cemetery Division**

Maintain three non-denominational cemeteries, Pine Haven, Chestnut Hill and Ye Olde cemetery.

Description of Services and Responsibilities:

- Personnel are available 24/7 to meet with funeral homes and families to make burial arrangements and locate graves. Cemetery personnel prepare gravesites for burials.
- Work closely with Engineering Division to lay out new gravesites. Also work with Highway Division to plow streets in Town as well as the roads within the cemetery.

- Work with monument companies regarding headstone specifications and foundations. Personnel layout and dig the foundations for the headstones and markers.
- Perform perpetual care of all three cemeteries including grass cutting, weed wacking, trimming of trees and bushes, and Spring and Fall leaf clean up. Maintain and repair sprinkler systems at Pine Haven and Chestnut Hill Cemeteries.
- Prepare cemetery for special events held in Cemetery throughout the year such as Memorial Day and Veterans Day

## Staffing:

(1) Manager, (1) Lead Foreman, (2) Special Equipment Operators

## **Central Maintenance Division**

Maintain entire fleet of vehicles for the Town of Burlington, excluding Fire Department. Various types of repairs from welding, metal fabrication, brazing, making hydraulic lines, fixing snow plows, and all other repairs as needed. In the spring we host the Animal Clinic for Rabies shots.

The following is a list of vehicles serviced:

Police: 29

Recreation: 12 vehicles, 3 off road pieces of equipment

Building: 4
Town Hall: 4
Council On Aging: 2
Conservation: 1

Highway: 16 vehicles, 12 off road pieces of equipment Water: 6, plus 1 backhoe and 1 air compressor Sewer: 3, 11 generators and 5 water pumps

Engineering: 4

Cemetery: 3, 1 backhoe, 1 bobcat, and 1 Kubota Utility Vehicle

Central Maintenance: 2

### Staffing:

(1) Assistant Superintendent, (1) Master Mechanic, (2) Mechanics

### **Engineering Division**

The Engineering Division evaluates, designs, bids, and manages Town funded infrastructure improvement projects. Engineering staff manages consulting engineers hired to design projects outside the expertise of the division. In addition, the division provides support to other Public Works Divisions as well as any Town Department that requests technical assistance. This office maintains and updates infrastructure plans, and project files

Description of Services and Responsibilities:

Maps, Project Management such as roadway, water main and sewer inflow & infiltration, Street Lights, Surveyor List, Utility Permits, Pavement Management

#### Staffing:

(1) Town Engineer, (1) Assistant Town Engineer (2) Senior Engineers, (1) Junior Engineer, (1) Principal Clerk **Highway Division:** 

The Highway Division is responsible for the maintenance of 105 miles of roadways including drainage systems and culverts. The division is also responsible for winter maintenance operations.

Description of Services and Responsibilities:

- Street signs and line painting
- Weed spraying
- Street sweeping
- Pot holes, road paving, sidewalk and berm repair
- Drain manholes and catch basin repairs
- New drainage lines or repair to existing drainage lines
- Rod clogged drain lines
- Brush cutting on overgrown streets
- Guard rail repairs
- Sweep sidewalk
- Oil spills
- Tree maintenance and clean up after storms
- Assist other departments with various projects and special events
- Snow and Ice Maintenance operations and all other roadway emergencies

#### Staffing:

- (1) Assistant Superintendent, (1) Lead Foreman, (1) Working Foreman, (1) Time Keeper,
- (10) Special Equipment Operators

#### **Water and Sewer Division**

#### **Water Treatment Section**

The Town of Burlington's drinking water system contains two separate water treatment plants drawing water from both surface and ground water sources. The Mill Pond Water Treatment Plant treats water from the Mill Pond reservoir. The Mill Pond Treatment Plant has the capacity to treat up to 6 million gallons of water per day. The Vine Brook Water Treatment Plant treats water from seven ground wells located within the Vine Brook Aquifer. The Vine Brook Water Treatment Plant has the capacity to treat 3.3 million gallons of water per day.

Both plants filter and clarify the water to remove contaminants, and provide fluoridation, corrosion control and disinfection.

The Water Treatment Section also performs the following testing:

- Inorganic testing (urn, manganese, ph, alkalinity, etc.)
- Organic testing (trichlorethylene, THM's, HAA5's, etc.)
- Synthetic Organic Chemicals (herbicides, pesticides, etc.)
- Bacteriological test
- Nitrate-Nitrite testing
- Radiological testing
- Normal quality control and quality assurance testing at all facility operational points
- Lead and copper testing for corrosion control

- Maintain a state certified Cross Connection testing and plan approval program

The Water Treatment Section oversees maintenance and security at three water storage tanks, seven (7) ground water wells and one diversion station on the Shawsheen River. This section also oversees maintenance of a pressure booster station on Wellesley Ave, and a water level control station located at Mill Pond main dam.

## Staffing:

(1) Plant Manager, (1) Chief Operator, (7) Plant Operators, (1) Meter/Backflow Prevention Device Technician, (1) Part-time Sr. Clerk

### **Water Distribution Section**

The Water Distribution Sections maintains the water distribution system including hydrants.

Description of Services and Responsibilities:

- Hydrant repairs and replacements
- Water main maintenance and repair of water main breaks and leaks
- Water gate maintenance or replacements as needed
- Water metering repairs, installations, security seals and testing
- Handle courtesy leak and pressure testing for residents
- Coordinate work with private contractors on private jobs
- Landscape in and around water stations and water breaks
- Assist Sewer section and Treatment Plant as needed
- Available for emergencies 24/7
- All personnel licensed by State with minimum Grade 2D for distribution work

#### **Sewer Collection Section**

The Sewer Collection Sections maintains the sewer collection system including 14 pump stations and metering station.

Description of Services and Responsibilities:

- General preventative rodding of sewer mains and cleaning of sewer manholes
- Landscape sewer pump station grounds
- Repair and replace broken or leaking pipes in stations or at sewer main breaks
- Sewer section assists other sections as needed
- Operate in house shop where repairs or rebuilds of department owned parts for Water and Sewer use
- Handle all station alarms, sewer blockages and resident complaints
- Operate heavy equipment and Vactor truck
- Available for all emergencies 24/7

### Staffing:

(1) Assistant Superintendent, (1) Lead Foreman, (1) Working Foreman, (3) Sewer Pumping Operators, (3) Water Service Craftsmen

		TO TAL EXPENDED 2011	TO TAL EXPENDED 2012	TOTAL RAISED 2013	DEPT REQUEST 2014	SUPER- VISORY 2014	W&M APPRO VED 2014	% CHANGE
DE	PT. OF PUBLIC WORKS (Lin	nes 69-74)						
	Salaries							
	Fulltime	\$3,270,580	\$3,497,079	\$3,474,734	\$3,405,736	\$3,405,736	\$3,405,736	
	Overtime	\$270,891	\$274,025	\$274,025	\$285,625	\$285,625	\$285,625	
	Parttime	\$71,169	\$78,910	\$103,221	\$111,796	\$111,796	\$111,796	
69-	Total Salaries	\$3,612,640	\$3,850,014	\$3,851,980	\$3,803,157	\$3,803,157	\$3,803,157	
	Expenses							
	Materials & Supplies	\$698,959	\$811,950	\$858,125	\$856,925	\$856,925	\$856,925	
	Contracted Services	\$432,073	\$438,630	\$490,880	\$515,105	\$515,105	\$515,105	
	Occupancy	\$910,140	\$999,500	\$999,500	\$991,500	\$991,500	\$991,500	
	Capital Outlay	\$68,501	\$67,400	\$90,625	\$141,530	\$141,530	\$141,530	
	M.E.L.T.	\$8,847	\$15,260	\$17,260	\$17,910	\$17,910	\$17,910	
70-	Total Expenses	\$2,118,520	\$2,332,740	\$2,456,390	\$2,522,970	\$2,522,970	\$2,522,970	
	Special Accounts							
	Clothing	\$18,261	\$17,500	\$18,500	\$18,500	\$18,500	\$18,500	
	Physical Exam	\$2,020	\$2,500	\$2,500	\$3,200	\$3,200	\$3,200	
	Education	\$0	\$0	\$0	\$0	\$0	\$0	
	License Renewal	\$13,550	\$14,000	\$14,000	\$14,000	\$14,000	\$14,000	
	Highway I	\$127,136	\$156,000	\$156,000	\$156,000	\$156,000	\$156,000	
	Lane Painting	\$59,000	\$57,000	\$57,000	\$57,000	\$57,000	\$57,000	
	Snow & Ice	\$1,025,876	\$350,000	\$350,000	\$350,000	\$350,000	\$350,000	
	Tree Care	\$16,356	\$24,700	\$30,000	\$30,000	\$30,000	\$30,000	
	Well Cleaning	\$82,842	\$83,000	\$83,000	\$83,000	\$83,000	\$83,000	
	Mod Well Seal & Parco	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	
71-	<b>Total Special Accounts</b>	\$1,355,041	\$714,700	\$721,000	\$721,700	\$721,700	\$721,700	
	TO TAL OPERATING	\$7,086,201	\$6,897,454	\$7,029,370	\$7,047,827	\$7,047,827	\$7,047,827	0.26%
72-	Rubbish and Garbage (AA)	\$1,599,518	\$1,748,000	\$1,822,000	\$1,721,000	\$1,721,000	\$1,721,000	
73-	Street Light (AA)	\$370,351	\$370,500	\$370,500	\$370,500	\$370,500	\$370,500	
74-	Swift Law (AA)	\$9,589	\$15,000	\$15,000	\$15,000	\$15,000	\$15,000	
	TOTAL	\$1,979,458	\$2,133,500	\$2,207,500	\$2,106,500	\$2,106,500	\$2,106,500	-4.58%
	TO TAL PUBLIC WORKS	\$9,065,659	\$9,030,954	\$9,236,870	\$9,154,327	\$9,154,327	\$9,154,327	-0.89%

### **DEPT 510 – BOARD OF HEALTH**

## **Description of Services**

The mission of the Board of Health is to protect and promote the public health, to protect the natural environment, and respond to public health issues. The Board of Health enforces state mandated and local regulations to protect public health, conducts inspections, issues permits, investigates complaints, promotes public health through education and community nursing programs, and prepares for and responds, if necessary, to varied public health emergencies.

## **Staffing**

(5) Elected members with three-year terms, (1) full-time Director of Public Health, (1) full time Health Agent/Sanitarian, (1) full-time Environmental Engineer, (1) full-time Supervising Public Health Nurse, (1) full time Principal Clerk, and (1) part-time Principal Clerk

## **Budget Issues**

In the past, the Board of Health has relied upon grant funding for emergency preparedness activities from the Department of Public Health through MA Region 4A. However, the level of grant support for FY14 is not known, while emergency preparedness demands remain.

	TO TAL EXPENDED 2011	TO TAL EXPENDED 2012	TOTAL RAISED 2013	DEPT REQUEST 2014	SUPER- VISORY 2014	W&M APPRO VED 2014	% CHANGE
<b>BOARD OF HEALTH (Lines 75</b>	5-77)						
Salaries							
Full Time	\$294,425	\$316,947	\$320,590	\$326,463	\$326,463	\$326,463	
Elected/Appointed	\$5,142	\$7,490	\$7,490	\$7,611	\$7,611	\$7,611	
Overtime	\$7,486	\$11,946	\$11,946	\$7,910	\$7,910	\$7,910	
Part Time	\$42,564	\$42,780	\$43,944	\$44,496	\$44,496	\$44,496	
Other							
75- Total Salaries	\$349,617	\$379,163	\$383,970	\$386,480	\$386,480	\$386,480	
Expenses							
Materials & Supplies	\$5,167	\$5,250	\$5,500	\$5,500	\$5,500	\$5,500	
Contracted Services	\$23,054	\$30,000	\$40,000	\$42,000	\$42,000	\$42,000	
Capital Outlay	\$2,000	\$4,000	\$2,000	\$2,150	\$2,150	\$2,150	
M.E.L.T.	\$10,220	\$10,757	\$10,750	\$10,750	\$10,750	\$10,750	
76- Total Expenses	\$40,441	\$50,007	\$58,250	\$60,400	\$60,400	\$60,400	
Special Accounts							
Mosquito Control (AA)	\$39,639	\$39,639	\$39,639	\$39,639	\$39,639	\$39,639	
Clinics	\$3,200	\$3,200	\$2,500	\$2,500	\$2,500	\$2,500	
ТВ	\$0	\$10	\$10	\$10	\$10	\$10	
CMARC	\$10,200	\$10,200	\$10,200	\$10,200	\$10,200	\$10,200	
Community Human Serv.	\$8,000	\$8,000	\$8,000	\$8,000	\$8,000	\$8,000	
Home Health Service	\$2,000	\$2,000	\$500	\$500	\$500	\$500	
Premature Babies	\$0	\$10	\$10	\$10	\$10	\$10	
Hospice	\$1,500	\$1,500	\$1,500	\$0	\$0	\$0	
Haz Waste Collection (AA)	\$36,358	\$42,000	\$40,000	\$40,000	\$40,000	\$40,000	
Lahey Community Clinic	\$0	\$10	\$10	\$10	\$10	\$10	
77- Total Special Accounts	\$100,897	\$106,569	\$102,369	\$100,869	\$100,869	\$100,869	
TOTAL	\$490,955	\$535,739	\$544,589	\$547,749	\$547,749	\$547,749	0.58%

#### **DEPT 541 – COUNCIL ON AGING**

### <u>Description of Services</u>

The Council on Aging is committed to helping seniors of all ages and stages to remain active, engaged and independent members of the community. We are here to help through times of crisis as well as providing a wide range of activities and services to prevent crisis from happening and help seniors remain healthy and in their homes as long as possible.

The Council on Aging works with all Town Departments and outside agencies that have contact with seniors in both emergency and nonemergency situations. Its goal is to provide information and services to Burlington's older residents and to ensure their safety and well-being by advocating for their needs.

The Council on Aging provides Information and Referral for both callers and walk-ins, The outreach worker conducts in-home visits to assist elders in defining their needs and to facilitate access to services. He/she makes appropriate referrals with follow-up visits to ensure adequacy of assistance and provides advocacy in areas such as legal issues,

social security, food stamps, health, housing, medical and fuel assistance. Medical advocacy consists of helping the client prepare for medical appointments, reminding clients of issues to speak with the physician about, speaking with the physician to be sure the physician understands issues and understanding the physicians instructions in order to assist the patient to understand any health issues and/or treatment, and setting up necessary appointments for clients who are unable to do so themselves. The outreach worker also helps elders and their family members fill out appropriate assistance forms and ensure seniors don't fall "through the cracks". The Council on Aging/outreach worker seeks/accepts referrals from private individuals, other social service agencies, religious, fraternal and community organizations and is in contact with hospital discharge planners, Visiting Nurse Associations, Minuteman Senior Services and mental health facilities. The outreach worker is often the link between various agencies assisting elder. He/She facilitates support groups and workshops such as bereavement and caregiver groups and Chronic Disease Self-Management.

The COA puts out a monthly newsletter, *The Spotlight*, which is the town's primary link to its older residents. We also provide educational presentations and workshops. SHINE (Serving Health Information Needs of Elders) meets with clients once a week. An attorney, hairdresser and podiatrist come once a month. Volunteers through AARP provide seniors with tax assistance February through March. The Council on Aging manages the property Tax Work Off Program, which gives seniors the opportunity to work in order to get an abatement on their property taxes.

The Council on Aging provides health and fitness support through classes and workshops. Social activities provide opportunities for otherwise isolated seniors to remain engaged with their community. The Council on Aging hosts the home delivered meals and congregate meal site via Minuteman Senior Services.

Provide rides to medical appointments, grocery stores and senior center.

Provide advocacy on a local, state and national level.

Annual Safety & Wellness Fair for seniors.

In conjunction with the Police and Fire Departments we have Yellow Alert, a file of life type program for the car.

Because of the trust put in the Council on Aging when a senior or their family isn't sure who to call they often call the Council on Aging, even for emergency situations.

### Staffing

Director, (2) Outreach Workers, Principle Clerk, Front Desk Clerk, (4) PT Van Drivers, (114) Volunteers, Meal Site Manager, (6) Instructors

## **Budget Issues**

The senior population in Burlington is growing quickly and the amount of staff and the size of our space preclude us from being able to keep up with the growth. Mental Health especially is a growing concern. More space is needed for more activities being demanded from the seniors. We anticipate the need for more transportation for our older residents.

		TO TAL EXPENDED	TO TAL EXPENDED	TOTAL RAISED	DEPT REQUEST	SUPER- VISORY	W&M APPRO VED	%
~ ~		2011	2012	2013	2014	2014	2014	CHANGE
CO	UNCIL ON AGING (Lines 78	3-80)						
	Salaries							
	Full Time	\$167,681	\$178,832	\$186,656	\$190,547	\$190,547	\$190,547	
	Overtime	\$0	\$0	\$0	\$0	\$0	\$0	
	Part Time	\$57,417	\$59,363	\$88,567	\$87,296	\$89,101	\$89,101	
78-	Total Salaries	\$225,098	\$238,195	\$275,223	\$277,843	\$279,648	\$279,648	
	Expenses							
	Materials & Supplies	\$1,100	\$1,100	\$1,900	\$2,050	\$2,050	\$2,050	
	Contracted Services	\$4,174	\$4,600	\$4,600	\$4,600	\$4,600	\$4,600	
	Capital Outlay	\$0	\$0	\$0	\$0	\$0	\$0	
	M.E.L.T.	\$1,419	\$1,400	\$1,100	\$1,100	\$1,100	\$1,100	
79-	Total Expenses	\$6,693	\$7,100	\$7,600	\$7,750	\$7,750	\$7,750	
	Special Accounts							
	Holiday Baskets	\$0	\$0	\$0	\$0	\$0	\$0	
	Minuteman Home Care	\$4,850	\$5,193	\$5,500	\$6,388	\$6,388	\$6,388	
	Emergency Account	\$0	\$500	\$500	\$500	\$500	\$500	
	Property Tax Work Off Prog							
80-	<b>Total Special Accounts</b>	\$4,850	\$5,693	\$6,000	\$6,888	\$6,888	\$6,888	
	TOTAL	\$236,641	\$250,988	\$288,823	\$292,481	\$294,286	\$294,286	1.89%

#### **DEPT 543 – VETERANS' SERVICES**

### <u>Description of Services</u>

### Veterans' Agents

The Veterans' agent processes applications for emergency state Chapter 115, 108 CMR assistance benefits that are paid to veterans and/or their dependents for periods of time when they may not be able to support themselves. Veterans' agents also administer state benefits for burial expenses of veterans and their dependents who die without sufficient means to pay for funeral expenses. All benefits need to be applied for. No benefit is automatic.

As the Graves Officer in Burlington, The Veterans Agent ensures that only eligible veterans are given consideration, through application procedure, for the purchase of a grave in the Veterans Section of our Burlington cemeteries and ensures that every eligible veteran has a new flag on his or her grave each Memorial Day, and all year long.

The U.S. Department of Veterans Affairs provides a wide range of benefits to U.S. veterans and their families, and the Veterans Agent provides the local assistance needed to apply for the myriad of federal benefits available.

## Veterans Services - State Benefits - Chapter 115, 108 CMR

Interview and counsel veterans to determine eligibility and determine needs. Collects all State required supporting documentation: military separation documents, various certificates, asset verification, income, savings, expenses, shelter and medical expenses, proof of residency, court records, etc. Use State Program for forms to complete for the State within required timelines: application (VS1), request for authorization (21A), certification of expenditures cosigned by Treasurer (5&6) for request of reimbursement from the State, notice of various determination to veteran or widow. Indigent and poor deceased veterans: request authorization of burial expenses for reimbursement from the State.

Record and index veterans recently discharged or released from active duty.

Assist with applications for eligible discharged veterans to receive bonus for their service. Assist and advise veterans about sales and excise and property tax exemptions.

Assist with application to apply for State annuity to eligible veterans and/or surviving family members. Assist veterans and families in applying to other permanent sources of income (SS disability, Supplemental income Federal low-income pension, etc.)

### U.S. Department of Veterans Affairs, Federal VA Benefits

The VA offers its benefit system through three major units: the Veterans Benefits Administration, National Cemetery Administration, and the Veterans Healthcare System. In addition to medical centers, the healthcare system includes nursing homes, domiciliary, and Vet Centers offering readjustment counseling.

The Veterans Agent guides eligible veterans and their dependents to appropriate benefits. The Agent assists in completing the various Federal VA forms to apply for care at VA Hospital, receipt of low-income pension, disability compensation, Aid & Attendance, education, etc. Assists surviving spouses in applying for a low-income pension, final burial expenses and cemetery markers and conducts consultations advising veterans about retirement and pension issues, employment, education, health care, rehab, etc.

## Memorial Day, Veterans Day and Special Ceremonies

Seek out and secure speakers, chaplains, and honor guards, rifle/musket squads, buglers, high school band, chorus, BCAT, sound system, bagpiper, photographer. Write and distribute press releases, guide speakers with their words to gathering for ceremony themes, prepare 23 wreaths (order bows/flowers) for memorials to veterans honored throughout the community, and coordinate with service organizations for placement around town. Collect death certificates and obituaries to track passing of Burlington veterans for annual roll call on Memorial Day and for website. Order new flags for all graves of Burlington veterans (3500), and seek out volunteers to assist cemetery staff with annual planting flowers and placement of new flags for each veteran's grave as well as new flag holders as needed.

#### **OTHER DUTIES**

### **Disability Access Commission**

Coordination between Commission and the town to ensure that all local town and school buildings are accessible. The office serves as representative of the Board of Selectmen to the Commission, and coordinates schedules and maintains records of DAC meetings and of the handicapped parking fund expenditures.

#### **Fuel Assistance**

Set up pre-application packets, receive calls and meet clients for assistance, send out application and all required paperwork to fuel assistance agency in Lowell, Community Teamwork.

#### **Meetings attended:**

Allied Veterans Council, Northeast Veterans Services Officers Assoc, Massachusetts Veterans Service Officers Association meetings and annual training, Marine Corps League, DAV, VFW, American Legion

## Other general responsibilities

Payroll, Filing, Phone calls, assist clients who show up here with information and direction with other basic needs and services, maintain website – veteransinfo.net.

### **Staffing**

(1) Department Head, (1) Full time Principal Clerk

## **Budget Issues**

This budget requests a 19% increase in the Veterans AID account due to increase demands for this assistance. FY13 saw an increase in the need for our services, and it is expected that FY14 will see a similar increase. The Town is reimbursed 75% of the amount expended on Veterans Aid by the Commonwealth of Massachusetts.

We are also requesting a \$500 increase in the account that supports our Memorial Day and Veteran Day programs. This account has not increased in many years and it costs more to present a respectful and dignified program on each holiday.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
VE	TERANS' SERVICES (Lines	81-83)						
	Salaries							
	Fulltime	\$123,904	\$124,378	\$128,429	\$128,793	\$128,793	\$128,793	
81-	Total Salaries	\$123,904	\$124,378	\$128,429	\$128,793	\$128,793	\$128,793	
	Expenses							
	Materials & Supplies	\$3,131	\$3,088	\$2,525	\$2,420	\$2,420	\$2,420	
	M.E.L.T.	\$571	\$575	\$575	\$575	\$575	\$575	
	Capital Outlay	\$0	\$0	\$0	\$0	\$0	\$0	
82-	Total Expenses	\$3,702	\$3,663	\$3,100	\$2,995	\$2,995	\$2,995	
	Special Accounts							
	Veterans Aid	\$116,947	\$105,000	\$105,000	\$125,000	\$125,000	\$125,000	
	Memorial & Vets Day	\$2,614	\$2,500	\$2,500	\$3,000	\$3,000	\$3,000	
83-	Total Special Accounts	\$119,561	\$107,500	\$107,500	\$128,000	\$128,000	\$128,000	
	TOTAL	\$247,167	\$235,541	\$239,029	\$259,788	\$259,788	\$259,788	8.68%

#### **DEPT 549 – COMMUNITY LIFE CENTER**

### <u>Description of Services</u>

BCLC primary function is to provide counseling and social work for children (target ages of 9--22) and their parents with individual, family and group therapy modalities. Included in our functions are violence and suicide risk assessments for the schools, and crisis intervention. We provide other social work, consultation, and case mangement functions for other town departments, clergy and community groups around problematic issues for residents. We are also charged with screening residents who are experiencing financial emergencies and needing access to the resources of the local non-profit and volunteer group, People Helping People. Staff also provide prevention services through the high school and middle school with the peer education program. Additional prevention is provided to sophomore health classes on teen depression and suicide prevention. We have provided leadership on the Drug and Alcohol Task force since its inception in 1982. We also provide training for 3-4 unpaid graduate interns who work at the center.

### **Staffing**

(1) Department Head; (1) Coordinator; (2) FT Social Workers; (2) PT Social Workers; (1) FT Administrative Secretary

## **Budget Issues**

This budget is presented as level service for FY2014.

		TOTAL	TO TAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
CO	MMUNITY LIFE CENTER (Li	nes 84-85)						
	Salaries							
	Fulltime	\$267,252	\$327,362	\$335,088	\$336,874	\$336,874	\$336,874	
	Part-time	\$75,983	\$82,240	\$67,527	\$67,342	\$67,342	\$67,342	
84-	Total Salaries	\$343,235	\$409,602	\$402,615	\$404,216	\$404,216	\$404,216	
	Expenses							
	Materials & Supplies	\$6,373	\$7,440	\$7,450	\$7,450	\$7,450	\$7,450	
	Contracted Services	\$11,850	\$11,000	\$11,500	\$11,500	\$11,500	\$11,500	
	Capital Outlay	\$698	\$0	\$800	\$800	\$800	\$800	
	Out-of-State Travel	\$336	\$400	\$400	\$426	\$426	\$426	
	M.E.L.T.	\$1,879	\$2,675	\$3,675	\$3,753	\$3,753	\$3,753	
85-	Total Expenses	\$21,136	\$21,515	\$23,825	\$23,929	\$23,929	\$23,929	
	TOTAL	\$364,371	\$431,117	\$426,440	\$428,145	\$428,145	\$428,145	0.40%

### **DEPT 590 - DISABILITY ACCESS**

### <u>Description of Services</u>

As per MGL Ch 40 § 8J, responsibilities include (1) researches local problems of people with disabilities, (2) advises and assists municipal officials and employees in ensuring compliance with state and federal laws and regulations that affect people with disabilities, (3) coordinates and carries out programs designed to meet the problems of people with disabilities in coordination with programs of the Massachusetts Office on Disability, (4) reviews and makes recommendations about policies, procedures, services, activities, and facilities of departments, boards and agencies of the Town as they affect people with disabilities, (5) provides information, referrals, guidance, and technical assistance to individuals, agencies, businesses, and organizations in all matters pertaining to disability, (6) coordinates activities of other local groups organized for similar purposes.

### Staffing

(9) members appointed by the Town Administrator to one year terms.

## **Budget Issues**

This budget is presented at level service for fiscal year 2014.

		TOTAL	TO TAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
DIS	SABILITY ACCESS (Lines 86	-87)						
	Salaries							
	Part Time	\$2,204	\$2,311	\$2,311	\$2,368	\$2,368	\$2,368	
86-	Total Salaries	\$2,204	\$2,311	\$2,311	\$2,368	\$2,368	\$2,368	
	Expenses							
	Materials & Supplies	\$395	\$400	\$400	\$400	\$400	\$400	
87-	Total Expenses	\$395	\$400	\$400	\$400	\$400	\$400	
	TOTAL	\$2,599	\$2,711	\$2,711	\$2,768	\$2,768	\$2,768	2.10%

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#### **DEPT 610 – PUBLIC LIBRARY**

### **Description of Services**

The mission of the Burlington Public Library is to provide a welcoming environment for people pursuing educational, recreational and enrichment opportunities. The Library will integrate emerging technologies with traditional library resources and expand access to the community beyond the physical library.

## Statistics of note for fiscal year 2012:

363,747	items checked out at the Circulation Desk
38,720	items were loaned to other libraries
70,737	items were borrowed from other libraries
170,209	website visits
38,896	public internet use
2,977	hours the library was open
177,578	visits to the library recorded
1,345	meeting room use by both library and outside qualifying groups

#### Services:

- Borrowing of books, large print books, audio books, music cd's, videos, dvd's, playaways, magazines, educational kits, puppets, and museum passes
- Access to free databases both in the library and remotely
- Free internet access from 15 public computers
- Free wireless internet access in the library
- Free access to downloadable audio books and e-books
- Educational, recreational, and cultural programs offered for both children and adults
- Summer reading programs for youth
- Free technology workshops
- Meeting rooms available to qualifying groups and organizations
- Collection point for People Helping People
- Recycle of cartridges and cell phones possible through the library
- The Library maintains a very dynamic website that can be considered a "branch" of our library. The site allows the community to access databases, check their accounts, renew items, reserve musuem passes, download e-books and audio books, and check for information about the library and its programs any time day or night.
- The library also maintains its own facebook page as another method of reaching out to our public.

#### Staffing

Currently, the library has 9 full time, 7 permanent part time, and 15 part time employees. Within the library there are the following internal departments: Reference, Technical Services, Youth Services, Circulation, Administration

### **Budget Issues**

There are two areas in which the library has a budget need. Neither is being addressed in this year's request, but should be noted for future discussion and addition. One need is being placed on hold as we wait for the town-wide review and the completion of their technology plan. The other does not fit into the budget guidelines for FY14 but will need to be addressed in the near future.

Computers are an integral component of everyday life and are a necessary tool for all departments. A replacement schedule and a line item in the budget are essential. The library has not been able to establish a replacement schedule for computers as there has never been a budget line item for this. Computers are replaced only when they finally are beyond repair and beyond the normal lifespan. This need is not being added to the library's budget this year as we wait to see the results of the town wide review of technology and the route that will be taken for all.

Activity in the library continues to increase. The need for additional staffing in the Youth Services Department is, and has been, a concern for some time. The addition of a Young Adult Librarian would improve coverage in the department and allow for ample attention to this particular population. With technology provided through the schools, additional library services are needed for this population. The changing requirements for the teens cannot be fully met with the current staff structure and hours available within this department. Also, there continues to be requests for additional programs for both children and teens that cannot be met with current staffing.

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
PU.	BLIC LIBRARY (Lines 88-90	)						
	Salaries							
	Fulltime	\$518,031	\$566,461	\$593,702	\$592,031	\$591,528	\$591,528	
	Overtime	\$49,179	\$57,420	\$55,410	\$55,650	\$55,650	\$55,650	
	Parttime	\$388,821	\$353,809	\$394,643	\$397,250	\$397,250	\$397,250	
88-	Total Salaries	\$956,031	\$977,690	\$1,043,755	\$1,044,931	\$1,044,428	\$1,044,428	
	Expenses							
	Materials & Supplies	\$12,398	\$13,500	\$13,500	\$13,500	\$13,500	\$13,500	
	Contracted Services	\$49,882	\$50,710	\$51,281	\$53,247	\$53,247	\$53,247	
	Occupancy	\$99,793	\$106,120	\$93,840	\$97,925	\$97,925	\$97,925	
	Capital Outlay	\$0	\$0	\$0	\$0	\$0	\$0	
	Out of State Travel	\$0	\$0	\$0	\$0	\$0	\$0	
	M.E.L.T.	\$1,194	\$1,200	\$1,200	\$1,200	\$1,200	\$1,200	
89-	Total Expenses	\$163,267	\$171,530	\$159,821	\$165,872	\$165,872	\$165,872	
	Special Accounts							
	Library Materials	\$151,988	\$154,000	\$155,000	\$156,000	\$156,000	\$156,000	
90-	Total Special Accounts	\$151,988	\$154,000	\$155,000	\$156,000	\$156,000	\$156,000	
	TOTAL	\$1,271,286	\$1,303,220	\$1,358,576	\$1,366,803	\$1,366,300	\$1,366,300	0.57%

### DEPT 630 and 631 - RECREATION DIRECTOR & RECREATION MAINTENANCE

## <u>Description of Services</u>

The Recreation Department's mission is to enhance the quality of life for the people of Burlington by providing the best possible recreation programs, facilities, and services for residents of all ages and abilities.

Number of programs offered last year: 294

Total attendance in programs and events: 28,438

The maintenance division is responsible for maintaining and improving all parks, play- grounds, athletic fields, school grounds, the Town Common, grass islands, public building grounds, tennis courts, basketball courts, wading pool, and all other outdoor recreation facilities.

Total acreage maintained: 285 acres

The maintenance division grooms and lines athletic fields for all high school sports and for youth baseball, youth softball, youth soccer, youth lacrosse, Pop Warner football, and adult sports leagues.

Recreation Department employees repair and maintain all equipment that is used to maintain recreation and school facilities.

The Department is a leader in providing recreation programs and services for people with a disability.

The Recreation Department charges fees for most activities and for facility use. Scholarships are available for residents who need financial assistance.

The Department has a computerized registration system which makes it possible for residents to register on-line and to pay by credit card.

Community support is vital to the success of the Recreation Department. We could not possibly provide such a wide range of programs and facilities were it not for the generosity of local businesses, organizations, and individuals.

### Staffing

(1) Director of Parks and Recreation (1) Parks Superintendent (1) Program Coordinator (1) Assistant Parks Superintendent (1) Assistant Program Coordinator (2) Working Foremen, (5) Maintenance Craftsmen, (1) Principal Clerk, (1) Senior Clerk, (1) Permanent Part-time Clerk

### **Budget Issues**

This budget is presented as level service for FY2014.

		TOTAL	TO TAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQ UEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
RE	CREATION DIRECTOR (Lin	nes 91-93)						
	Salaries							
	Fulltime	\$293,208	\$298,852	\$314,342	\$326,651	\$326,651	\$326,651	
	Elected/Appointed	\$2,100	\$2,100	\$2,100	\$2,100	\$2,100	\$2,100	
	Overtime	\$1,410	\$1,463	\$1,463	\$1,811	\$1,811	\$1,811	
	Parttime	\$183,865	\$196,079	\$200,759	\$205,478	\$205,478	\$205,478	
91-	Total Salaries	\$480,583	\$498,494	\$518,664	\$536,040	\$536,040	\$536,040	
	Expenses							
	Materials & Supplies	\$14,325	\$14,500	\$14,500	\$14,500	\$14,500	\$14,500	
	Contracted Services	\$20,300	\$21,800	\$21,150	\$21,150	\$21,150	\$21,150	
	Capital Outlay	\$0	\$0	\$0	\$0	\$0	\$0	
	M.E.L.T.	\$1,470	\$1,470	\$1,470	\$1,470	\$1,470	\$1,470	
92-	Total Expenses	\$36,095	\$37,770	\$37,120	\$37,120	\$37,120	\$37,120	
	Special Accounts							
	Transportation	\$11,093	\$13,620	\$13,620	\$13,620	\$13,620	\$13,620	
93-	Total Special Accounts	\$11,093	\$13,620	\$13,620	\$13,620	\$13,620	\$13,620	
	TOTAL	\$527,771	\$549,884	\$569,404	\$586,780	\$586,780	\$586,780	3.05%

		TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
		EXPENDED	EXPENDED	RAISED	REQ UEST	VISORY	APPRO VED	%
		2011	2012	2013	2014	2014	2014	CHANGE
RE	CREATION MAINTENANCE (	(Lines 94-95)						
	Salaries							
	Fulltime	\$536,053	\$588,887	\$613,349	\$624,517	\$624,517	\$624,517	
	Overtime	\$27,248	\$31,316	\$34,516	\$35,216	\$35,216	\$35,216	
	Parttime	\$99,897	\$79,911	\$79,911	\$86,865	\$86,865	\$86,865	
94-	Total Salaries	\$663,198	\$700,114	\$727,776	\$746,598	\$746,598	\$746,598	
	Expenses							
	Materials & Supplies	\$102,576	\$109,470	\$111,320	\$115,320	\$115,320	\$115,320	
	Contracted Services	\$12,564	\$14,875	\$14,875	\$17,875	\$17,875	\$17,875	
	Occupancy	\$53,805	\$54,246	\$58,446	\$58,446	\$58,446	\$58,446	
	Capital Outlay	\$4,996	\$10,000	\$10,000	\$11,000	\$11,000	\$11,000	
	M.E.L.T.	\$4,394	\$4,400	\$4,400	\$5,400	\$5,400	\$5,400	
	Special Accounts	\$0	\$0	\$0	\$0	\$0	\$0	
95-	Total Expenses	\$178,335	\$192,991	\$199,041	\$208,041	\$208,041	\$208,041	
	TOTAL	\$841,533	\$893,105	\$926,817	\$954,639	\$954,639	\$954,639	3.00%

### **DEPT 691 – HISTORICAL COMMISSION**

## **Description of Services**

As per MGL Ch 40 § 8D, Section 8D, responsibilities include the preservation, protection and development of the historical or archeological assets of the Town. Conducts research for places of historic or archeological value, cooperates with the state archeologist in conducting such research or other surveys, and seeks to coordinate the activities of unofficial bodies organized for similar purposes, and may advertise, prepare, print and distribute books, maps, charts, plans and pamphlets which it deems necessary for its work. Protects and preserves such historical places, makes such recommendations as it deems necessary to the selectmen and, subject to the approval of the selectmen, to the Massachusetts historical commission, that any such place be certified as an historical or archeological landmark.

## Staffing

(7) Members appointed by the Town Administrator to three year terms.

## **Budget Issues**

This budget is presented as level service for fiscal year 2014.

		TO TAL EXPENDED 2011	TO TAL EXPENDED 2012	TOTAL RAISED 2013	DEPT REQUEST 2014	SUPER- VISORY 2014	W&M APPRO VED 2014	% CHANGE
HIS	STORICAL COMMISSION (I		2012	2013	2014	2014	2014	CIMINGE
	Expenses							
	Materials & Supplies	\$272	\$520	\$520	\$690	\$690	\$690	
	Contracted Services	\$300	\$900	\$450	\$450	\$450	\$450	
	M.E.L.T.	\$217	\$450	\$450	\$450	\$450	\$450	
96-	Total Expenses	\$789	\$1,870	\$1,420	\$1,590	\$1,590	\$1,590	
	TOTAL	\$789	\$1,870	\$1,420	\$1,590	\$1,590	\$1,590	11.97%

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#### **DEPT 710 – DEBT SERVICE**

### <u>Description of Services</u>

This budget is used to account for principal and interest payments due on all of the Town's short term and long term tax supported debt issuances. The Town also has debt related payments which are paid for through dedicated revenue sources such as sewer I/I funds and the Gutierrez Land Exchange Funds. These non tax supported payments are not reflected in this budget but are appropriated in separate warrant articles.

## **Budget Issues**

The Town has continued with the plan presented to Town Meeting to increase our investment in our infrastructure through the capital borrowing. Bonds are issued to invest in equipment and infrastructure that will serve the needs of the Town for years to come. There have been several major capital projects over the past several years including the construction of the New Memorial School, Terrace Hall Sewer Project, MS Middle School renovation and other important initiatives. The budget has gone from approximately \$4.5M in FY11 to the current \$5.9M for FY14 which reflects this increased investment. The local option meals tax has been budgeted as a local receipt (\$1.2M) to serve as an offset to the Town's capital investment program and has allowed the Town to undertake this capital investment initiative.

	TOTAL	TOTAL	TOTAL	DEPT	SUPER-	W&M	
	EXPENDED	EXPENDED	RAISED	REQUEST	VISORY	APPRO VED	%
	2011	2012	2013	2014	2014	2014	CHANGE
<b>DEBT SERVICE</b> (Lines 97-98)							
97- PRINCIPAL (AA)	\$3,222,082	\$3,819,163	\$3,697,930	\$3,946,363	\$3,946,363	\$3,946,363	6.72%
98- INTEREST (AA)	\$1,235,182	\$1,616,518	\$1,978,300	\$1,903,852	\$1,903,852	\$1,903,852	-3.76%
TOTAL	\$4,457,264	\$5,435,681	\$5,676,230	\$5,850,215	\$5,850,215	\$5,850,215	3.07%

### OTHER ACCOUNTS

### <u>Description of Services</u>

The <u>Reserve Fund</u> is a budget appropriated to address unforeseen budget problems which may arise during course of an average fiscal year. A majority vote of the Ways and Means Committee is required for a Department to access these funds.

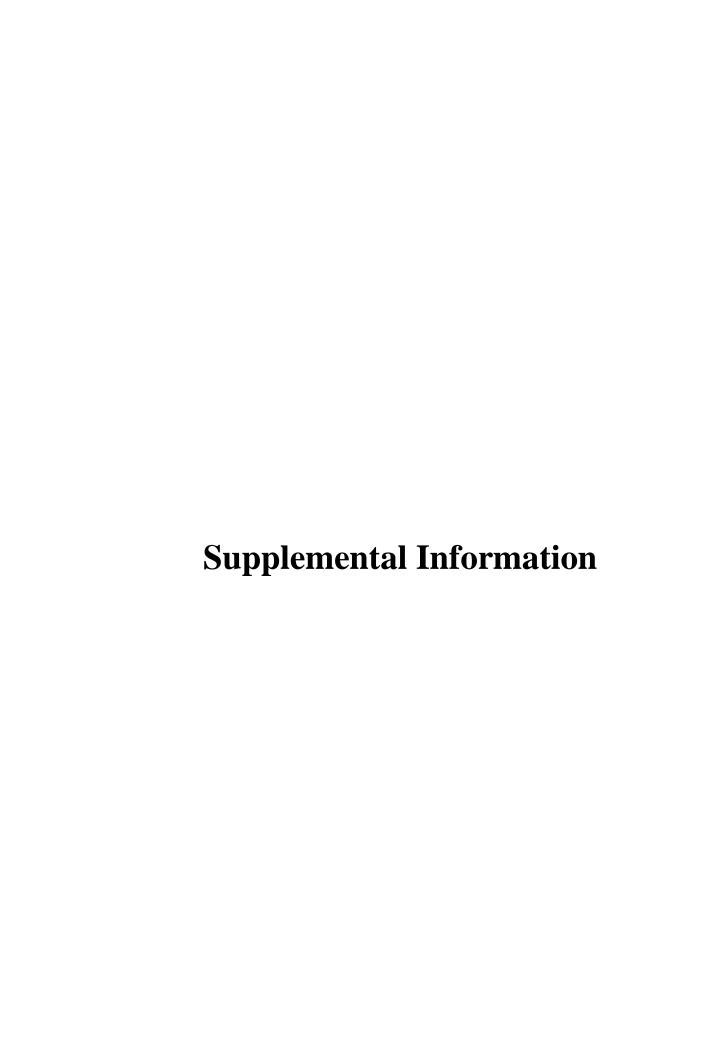
<u>County Retirement</u> accounts for the cost of the Town's assessment to the Middlesex Contributory Retirement System (MCRS). The system provides retirement benefits to the Town's retires as required by Massachusetts General Law and also accumulates assets to fund the future retirement benefits of the Town's current employees.

<u>Negotiated Settlements</u> is used to fund general government labor agreements as they are approved by Town Meeting. This budget is subsequently reallocated to individual department operating budgets as needed.

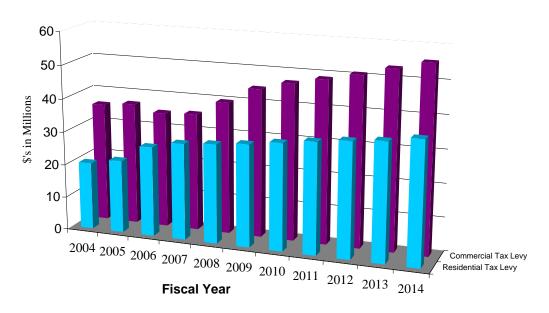
<u>Local Transportation</u> is used to account for the Town's share of running the B-Line. The Town also receives grant funding from the MBTA and fares from riders to fund this service. There are currently discussions at the state level which jeopardize the state funding for this program and may require review of this program for FY15.

<u>Capital Improvements Budget</u> represents an acknowledgement from management that the Town should be allocating some portion of available tax revenues toward infrastructure improvements. Currently these funds have been identified as the source of funds for the technology partnership between the Town and School (payment 5 of the 5 year Cisco/CBE lease).

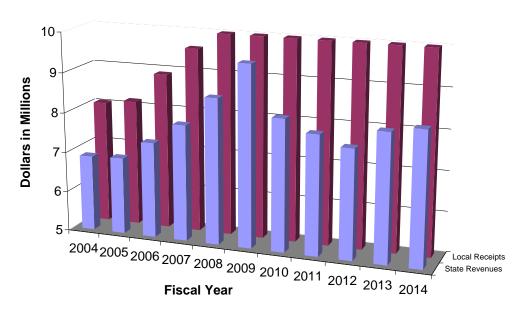
	TO TAL EXPENDED	TO TAL EXPENDED	TO TAL RAISED	DEPT REQUEST	SUPER- VISORY	W & M APPRO VED	%
	2011	2012	2013	2014	2014	2014	CHANGE
OTHER ACCOUNTS (99-105)							
99- RESERVE FUND	\$300,000	\$300,000	\$200,000	\$200,000	\$200,000	\$200,000	0.00%
100 COUNTY RETIREMENT (AA)	\$6,094,297	\$6,200,000	\$6,454,901	\$7,020,840	\$7,020,840	\$7,020,840	8.77%
101 NEGO TIATED SETTLEMENT	\$288,709	\$350,000	\$342,301	\$660,000	\$660,000	\$660,000	92.81%
102 STABILIZATION (AA)	\$500,000	\$840,239	\$0	\$0	\$0	\$0	0.00%
103 53rd WEEK PAYROLL (AA)	\$0	\$0	\$0	\$0	\$0	\$0	0.00%
104 LO CAL TRANSPORT (AA)	\$155,000	\$155,000	\$155,000	\$155,000	\$155,000	\$155,000	0.00%
105 CAPITAL BUDGET (AA)	\$300,000	\$300,000	\$300,000	\$300,000	\$300,000	\$300,000	0.00%



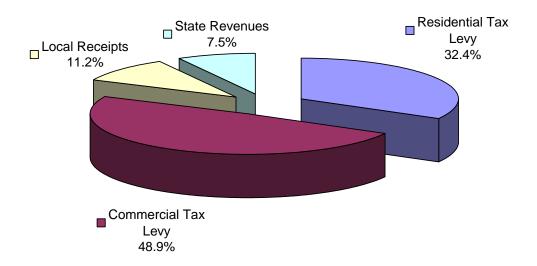
# **Commercial vs Residential Tax Levy**



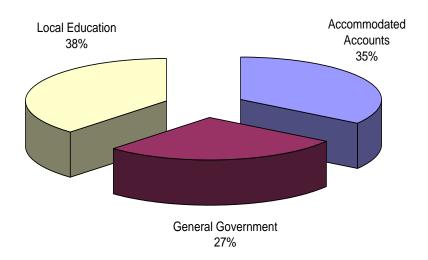
# **Local Receipts vs State Revenues**

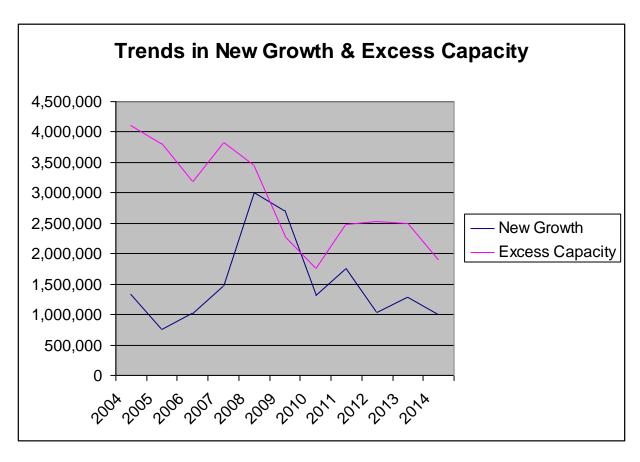


# TOWN OF BURLINGTON - FY 2014 SOURCES OF FUNDING



FY 2014 Budget Distribution





		Approximate Current
Company	Nature of Business	Employees
Lahey Clinic	Hospital	5,040
Oracle/Sun	Computer Network Systems	2,300
Siemens - Nixdorph	Information Technology and Electronics	1,000
Avid Technology	Software Systems	800
Burlington Mall	Retail	750
Nuance Systems	Software/Communications	525
ONE Communications	Telecommunications	420
Federal Aviation Administration	Government	385
SAP Systems	Software	350
I Basis	Research and Development	300
Nokia	Phone/Software	280